

MANAGED HOSTING

Fully managed, customizable solution with enterprise-level scalability, high performance and advanced security options.

Fully managed, single-tenant, dedicated environments at Rackspace give you the control and flexibility needed to manage mission-critical and I/O-intensive applications – all backed by 24x7x365 Fanatical Support®.

WHY RACKSPACE FOR MANAGED HOSTING?

Our dedicated gear is built to optimize performance for high I/O needs while helping you meet complex security and compliance requirements in a physically isolated, single-tenant environment.

KEY BENEFITS

Our experts will design and build your solution according to your unique needs, in addition to the following benefits:

Highly customizable: Across drive types, memory, CPU, protocol types, controllers and expansion shelves, we choose the best solutions for your goals.

No retooling non-cloud native applications: We run your applications in a similar environment to eliminate the need to retool or refactor legacy apps and data.

Reduce costs: Better manage your costs with our economies of scale and experience hosting thousands of customers in data centers around the world.

Optimize for performance: Customized configurations give you the control and flexibility to tune your infrastructure for maximum performance.

Application and security services: Advanced application support and security services further reduce operational burdens.

Maintain focus: Speed innovation by offloading IT infrastructure so that you can focus on your core competencies and high value activities, like app development.

Security and compliance: Single tenancy provides higher levels of security to help comply with PCI-DSS, HIPAA, SOX and FISMA guidelines.

Flexible support options: Three SLA levels to support your managed hosting environment: Managed, Intensive and Colocation.

99.99% Uptime SLA: Best-in-class, enterprise-ready technology backed by an industry-leading 99.99% SLA.

EXPERTISE

We have been a leader in managed hosting for nearly two decades and currently serve customers on five continents, across dozens of data centers.

- **OPENSTACK EXPERTISE** We co-founded OpenStack with NASA and have more than 1 billion managed server hours of OpenStack experience across public and private clouds.
- **INDUSTRY LEADERSHIP** #1 cloud provider for the world's top 1,000 websites per Internet Retailer.
- **STRONG PARTNERSHIPS** The only cloud provider to earn top-tier partner status with Dell EMC, Netapp, AWS, Microsoft® and VMware®.

SERVICE

We deliver Fanatical Support for the world's leading clouds and dedicated workloads – it's the specialized expertise and 24x7x365, results-obsessed customer service that's been a part of our DNA since 1999.

Our Managed Hosting solution employs a network of global data centers backed by 3000+ certified engineers to provision, configure, administer and maintain your environment.

TRUST RACKSPACE

- A leader in the 2017 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 16+ years of hosting experience
- Customers in 150+ countries
- Three-time winner of Dell EMC Service Provider of The Year Award (2014, 2015, 2016).

"ONCE YOU GET YOUR BUSINESS TO ANY KIND OF SCALE, YOU NEED A PARTNER THAT HELPS YOU MANAGE YOUR BIGGER GROWTH, AND HAS SPECIALIZATION THAT'S NOT JUST COMMODITY. WITH RACKSPACE, NOT ONLY WILL YOU GET THE SAME PERFORMANCE MULTIPLYING, BUT YOU'LL GET ADVICE AND COUNSELING AND A WHOLE PORTION OF YOUR BUSINESS JUST TAKEN CARE OF."

DANE ATKINSON :: CEO, SUMALL

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www.rackspace.com/managed-hosting/