

RACKSPACE SERVICE BLOCKS

Flexible cloud services and custom-built cloud solutions for unique cloud needs.

No two cloud journeys are the same. Organizations often have varying requirements across teams, business units and applications, with multi-cloud strategies only adding to this complexity. Cloud management needs also change and shift as businesses navigate cloud adoption.

Rackspace Service Blocks meet you exactly where you are on your cloud journey, allowing you to build customized cloud solutions that meet your specific needs, maximize value and evolve as your needs change. Service Blocks provide the flexibility to change or grow cloud services as your cloud needs change, delivering maximum value by delivering only the services and support you need the most.

WHY RACKSPACE FOR MANAGED PUBLIC CLOUDS?

Rackspace is a next-generation MSP, helping customers navigate their journey to the cloud and accelerate their digital transformation. Our army of certified experts and industry-recognized cloud services deliver expertise, tooling, optimization and unmatched support for the entire cloud lifecycle across the world's leading hyper-scale cloud platforms, including:

- Amazon Web Services
- Microsoft® Azure®
- Google Cloud Platform™

KEY BENEFITS

Customization: Designed to meet specific cloud needs such as migration, deployment, operational support, tooling and automation and cost governance. Easily select and combine service blocks to build customized solutions to meet varying needs across your organization.

Flexibility: As your cloud needs grow or shift over time, Rackspace cloud specialists will work with you to add, change and customize Service Blocks to meet your changing requirements. Additionally, as our cloud partners continue to innovate, our Service Blocks evolve to keep you on the cutting edge of cloud technology.

Maximized Value: Rackspace delivers the specific cloud services and support you need, helping to reduce unnecessary cloud management costs by focusing exclusively on the outcomes that are most critical to your business.

TRUST RACKSPACE

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

QUALIFICATIONS

- 3,000+ AWS Accreditations
- 1,000+ AWS Certifications
- 1300+ Microsoft Certifications Worldwide
- 200+ Microsoft Certified Professionals
- 150+ Microsoft Azure Certifications Worldwide
- 100+ Microsoft Azure Certified professionals
- 13 Microsoft Partner Certifications. 5X Microsoft Hosting Partner of the Year. 17+ Years in Supporting MSF Technology
- 150+ Google Cloud Platform Certifications
- 21 Alibaba Cloud Certified Professionals with 10 Alibaba Cloud Associates. Expert Partner of the Year (as Datapipe)
- Rackspace adheres to the following information security standards – ISO 27001, PCI, SSAE1, SOC, US-EU Privacy Shield, CPS, HIPAA, FEDRAMP, FISMA and DFARS

CONTACT US

1-800-961-2888

www.rackspace.com/cloud



SERVICES

We deliver **Fanatical Support**® for the world’s leading clouds – it’s the specialized expertise and 24x7x365, results-obsessed customer service that’s been a part of our DNA since 1999. Managed Public Cloud Offers Include:

Cloud Foundation: Easily manage your accounts and user permissions in a consolidated control panel. Extend AWS, Microsoft Azure and Google support with 24x7x365 ticketed access to Rackspace cloud experts.

Tooling: Industry leading tooling that provides automated analysis, reporting and recommendations for improved cost, reliability, redundancy and security of your public cloud infrastructure*.

Architect and Deploy: Certified cloud architects design, build and deploy your cloud infrastructure to meet your specific requirements, leveraging cloud architecture best practices for optimal performance and reliability.

Manage and Operate: 24x7x365 operational support from an army of certified cloud specialists, enhanced tooling and automation reduce the burden of managing, monitoring and operating your public cloud infrastructure.

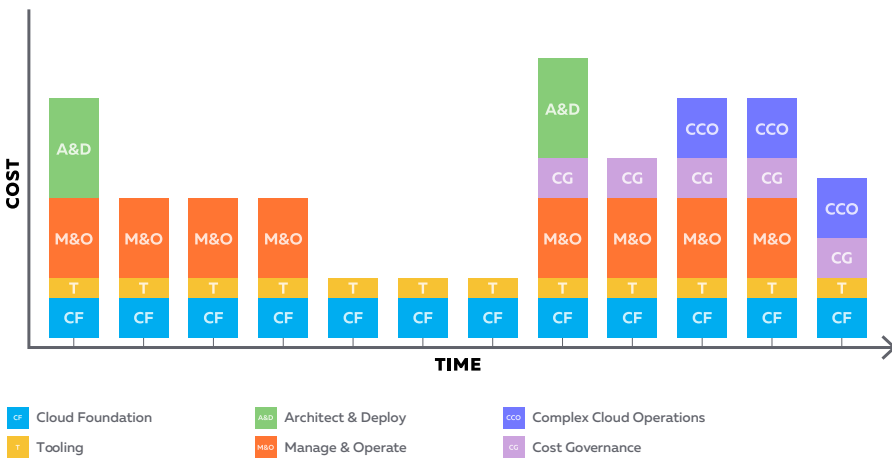
Cost Governance: Deep insight into your public cloud costs to help you better understand and manage cloud spend. Monthly account reviews provide meaningful, proactive recommendations and guidance to reduce and control costs*.

Complex Cloud Operations: Get access to advanced, named technical resources, including Solution Architects, Lead Engineers, Containers/Kubernetes Experts and DevOps experts to optimize public cloud operations and architectural infrastructure.

* Tooling and Cost Governance currently available for AWS only.

SERVICE BLOCK SCENARIO

EXAMPLE SERVICE BLOCK SOLUTION OVER TIME



CONTACT US

1-800-961-2888
www.rackspace.com/cloud

