

RACKSPACE SERVICE BLOCKS: CLOUD FOUNDATION AND TOOLING FOR AWS

Simplified cloud management, custom tooling and around-the-clock access to cloud expertise.

As a leading cloud services provider, Rackspace understands that no two cloud journeys are the same. Cloud support and management requirements vary from organization to organization. Rackspace Managed Public Clouds services meet you exactly where you are on your cloud journey, allowing you to build customized solutions that address your unique needs.

WHY RACKSPACE FOR CLOUD FOUNDATION FOR AWS?

All Rackspace customized AWS solutions start with Cloud Foundation and Tooling offers, which provide around-the-clock access to certified AWS expertise, custom tooling for deep insight into your AWS environment, and a consolidated control panel for simplified management of all AWS accounts. You can easily combine Cloud Foundation and Tooling with other offers to address additional AWS needs. And you can change or expand offers as your requirements evolve over time.

KEY FEATURES

Account & User Management: The Rackspace consolidated control panel allows for easy, single-pane-of-glass management of multiple accounts. You can also define and manage user roles and permissions across your organization.

24x7x365 access to Fanatical Support®: Rackspace has enabled countless custom deployments, solved challenges for customers across every industry, and maintains partnerships with leading vendors and providers. With deep cloud experience and expertise, Rackspace is prepared to handle your largest AWS challenges. Cloud Foundation provides guidance and support for your AWS issues and questions.

Waypoint: The Rackspace Waypoint tool helps keep you informed with a high-level overview of spend, risks and operations for all your AWS accounts.

Logbook: The Rackspace Logbook tool provides a blended, time-series view of all Rackspace and AWS CloudTrail activity, aggregated across all AWS accounts and regions. This consolidated view is extremely valuable for managing and auditing access and activities across multiple AWS accounts.

Compass: The Rackspace Compass tool provides direction for managing environments across several dimensions, including automated best-practice checks, cost optimization, security and inventory management, and utilization reporting.

Prioritized Escalations: Rackspace offers escalation support from AWS support teams for critical issues.

Add-On Services: Build customized cloud services by adding available service offers, including Architect and Deploy, Cost Governance, Manage and Operate, and Complex Cloud Operations.

ADDITIONAL SERVICES

Every business faces unique challenges, and Rackspace services offer flexible, specialized cloud solutions to solve your constantly evolving needs – regardless of where you are in your cloud journey. Additional AWS Service offers include:

Architect and Deploy: Certified cloud architects design, build and deploy your cloud infrastructure to meet your specific requirements, leveraging cloud architecture best practices for optimal performance and reliability.

TRUST RACKSPACE

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- Hosting provider for more than half of the Fortune 100
- 3,000+ cloud experts
- 20+ years of hosting experience
- Customers in 150+ countries

QUALIFICATIONS

- 1,000+ AWS technical certificates worldwide
- AWS Migration Competency
- AWS DevOps Competency
- AWS Oracle Competency
- AWS Storage Competency
- AWS Microsoft Workloads Competency
- AWS Marketing and Commerce Competency Certified
- Premier Consulting Partner in the AWS Partner Network
- Audited Managed Service Partner
- AWS Reseller



CONTACT US

1-800-961-2888

www.rackspace.com/managed-aws

Manage and Operate: Automation, enhanced tooling and 24x7x365 operational support from an army of certified cloud specialists reduce the burden of managing, monitoring and operating your public cloud infrastructure.

Cost Governance: Rackspace provides deep insight into your public cloud costs to help you better understand and manage cloud spend, including monthly account reviews to provide proactive recommendations and guidance to reduce and control costs.

Complex Cloud Operations: Get access to advanced, named technical resources, including solution architects, lead engineers, containers/Kubernetes experts and DevOps experts to optimize public cloud operations and architectural infrastructure.

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