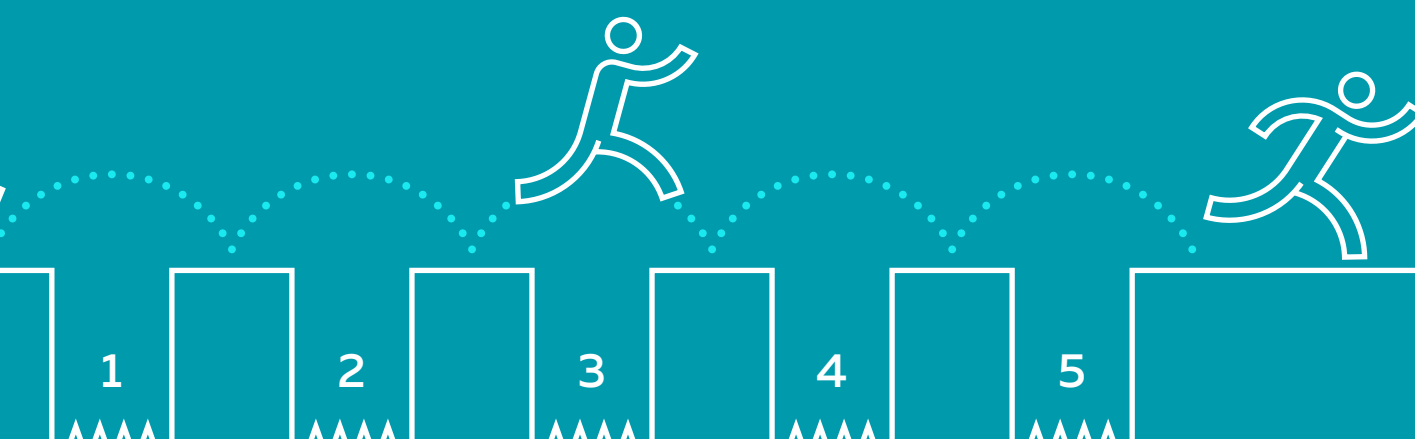


IS YOUR ORGANIZATION PRIMED FOR THE FUTURE OR TIED DOWN BY THE PAST?

IT TRANSFORMATION READINESS CHECKLIST



FIVE AREAS CRUCIAL FOR IT TRANSFORMATION SUCCESS

1 Do you have executive alignment and a supporting organizational structure to drive IT transformation?

- Is C-level management actively pursuing IT transformation, increased cloud usage and/or a cloud-first model?
- Is the C-level helping you break down organizational silos in favor of a more open and collaborative organizational structure?
- Is your organization seeking to reduce capex in favor of opex?
- Is there a business driver, beyond cost savings, for IT transformation? (E.g., IT is viewed as a competitive advantage.)

IT transformation will change the way your company functions:

- Is your leadership team changing the way the team builds applications? (E.g., from Waterfall to Agile.)
- Is your organization aligning to a DevOps model?

2 Do you have access to resources with cloud expertise?

- Is C-level management willing to invest in the people, resources and technology needed to drive real transformation?

Does your existing staff:

- Have the skills and expertise needed to run the new environment?
- Have the required expertise and experience to move applications/workloads to the cloud?
- Have you considered a Managed Services Provider to help shorten time to value for transformation?

3 Do you have the governance model in place to measure success?

- Have you defined key performance indicators (KPIs) for the problems you sought to address with IT transformation?
- Is a governance framework in place to monitor progress of IT transformation KPIs?
- Is there a team in place to oversee the end-to-end IT transformation journey?

4 Do you have realistic timelines around transformation completion and return on investment (ROI)?

- Are IT leaders aligned on the level of control they are willing to give up over their environment to support IT transformation?
- Is C-level management aligned on the expected ROI of IT transformation?
- Is the team delivering today on the SLAs and KPIs that business units expect for workloads?
- Have you prioritized which workloads to migrate to the cloud?
- Does your security plan align with your IT transformation journey?
- Have you addressed how to manage non-production environments that frequently need to scale? (E.g., development and testing.)
- Do you have a plan in place to address the need for more geographic diversity?
- Are projects free from delay due to infrastructure build times?
- Do you have a plan in place to address aging and/or non-compliant infrastructure?
- Do you have a disaster recovery (DR) plan that aligns to your cloud and on-premises environments?

5 Do you have an end-state vision of what success looks like?

- Has there been executive signoff on an end-state vision?
- Have you documented a phased, year-to-year plan as to how that vision will be executed?

Have you defined the efficiencies that you're looking to gain as the end result of your transformation? (I.e., "What we want to achieve, why we want to do it, who it's for, and who needs to be involved.")

- Worker enablement
- Globalization efforts
- Top-line growth
- Improved customer experience
- Automated processes
- Risk optimization
- Reduced time to market



Learn more at www.rackspace.com or call us at 1-800-961-2888.

Rackspace is the #1 provider of IT as a service, in today's multi-cloud world. We deliver certified expertise and integrated managed services across public and private clouds, managed hosting and enterprise applications. Because Rackspace partners with the leading technology providers, including Alibaba®, AWS, Google, Microsoft®, OpenStack®, Oracle®, SAP® and VMware®, we are uniquely positioned to provide unbiased advice on the technologies that will best serve each customer's specific needs. Rackspace was named a leader in the 2017 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide and has been honored by Fortune, Glassdoor and others as one of the best places to work. Based in San Antonio, Texas, Rackspace serves more than 150,000 business customers, including a majority of the Fortune 100, from data centers on five continents.

Copyright © 2018 Rackspace US, Inc. Rackspace®, Fanatical Support® and other Rackspace marks are either service marks or registered service marks of Rackspace US, Inc. in the United States and other countries. All other trademarks, service marks, images, products and brands remain the sole property of their respective holders and do not imply endorsement or sponsorship.