PRODUCT OVERVIEW

RACKCONNECT GLOBAL

Multi-cloud connectivity from Rackspace to your on-premises data center and the public cloud of your choice.

In today’s hybrid cloud world, businesses are challenged with managing IT infrastructure, applications and data across multiple environments, cloud providers and data center locations. RackConnect® Global provides highly available, secure, private network connectivity between Rackspace® data centers and your off-premises data centers and infrastructure at other cloud hosting providers. Establishing connectivity to providers, such as Microsoft® Azure®, Amazon Web Services (AWS) and the Google Cloud Platform, allows you to share application workload data across environments for greater hybrid cloud flexibility.

At Rackspace, you don’t have to choose between public cloud or single-tenant hosting. We understand that some applications require the agility of the public cloud, and some IT workloads require the high performance and physical security of a dedicated environment. With RackConnect Global, we can securely connect your Rackspace dedicated network to the cloud of your choice, such as Microsoft Azure, AWS and Google Cloud Platform, to share application workloads and data across environments.

The private, secure, low-latency RackConnect Global-dedicated circuit is ideal for disaster-recovery planning, data backups and reducing the costs of cloud-based web and productivity applications.

**High performance:** Achieve reliable, high-performance, low-latency connections with speeds up to 10 Gbps and a 99.9% uptime guarantee.*

**Optimum security:** Help protect your business-critical data with a direct, private circuit from Rackspace that bypasses the internet for the most secure connectivity to your other data centers and cloud environments.

**Multi-cloud flexibility:** Extend your application workloads and data from Rackspace to your other data centers and cloud environments, such as Microsoft Azure and Amazon Web Services.

SERVICE

Rackspace delivers Fanatical Support® – it’s the specialized expertise and 24x7x365, results-obsessed customer service that’s been a part of our DNA since 1999.

Rackspace also offers broad expertise and a portfolio of services across leading cloud platforms and technologies. We help you tap the power of the cloud without the pain and expense of managing it all yourself. When you rely on our expertise for the day-to-day operations of your cloud, you’re free to focus on your core business and find new ways to innovate.

**TRUST RACKSPACE**

- A leader in the 2017 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- Hosting provider for more than half of the Fortune 100 companies
- 15+ years of hosting experience
- Customers in 150+ countries

“RACKSPACE HAS STRONG STRATEGIC RELATIONSHIPS WITH AWS AND MICROSOFT. WORKING WITH RACKSPACE WAS A VERY ATTRACTIVE OPPORTUNITY FOR US DUE TO THEIR ABILITY TO DESIGN CUSTOMIZED MANAGED HOSTING AND MANAGED CLOUD SOLUTIONS WITH PRIVATE AND PUBLIC CLOUD PARTNERS.”

DENVER MADDUX :: CHIEF EXECUTIVE OFFICER, MEGAPORT

CONTACT US

1-800-961-2888
www.rackspace.com/hybrid/rackconnect/global
WHY RACKCONNECT?

RackConnect Global provides a private, secure, low-latency connection that bypasses the internet for optimum security and reduced network congestion. RackConnect Global is currently in limited availability and comes with a 99.9% uptime SLA guarantee.*

Your Rackspace dedicated data center can be used as a secondary site for disaster recovery of your primary Rackspace data center location or your own data center locations hosted at Equinix®, a Megaport location, on-premises or at Microsoft Azure, Amazon Web Services and Google Cloud Platform.

<table>
<thead>
<tr>
<th>RACKSPACE REGIONS</th>
<th>RACKCONNECT GLOBAL LOCATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rackspace data center regions where RackConnect Global is available to connect to other regions and RackConnect Global locations</td>
<td>Facilities where RackConnect Global is available to connect to Rackspace data center regions</td>
</tr>
<tr>
<td><strong>North America</strong></td>
<td><strong>EQUINIX</strong></td>
</tr>
<tr>
<td>Chicago (ORD1), Dallas (DFW1-3), Northern Virginia (IAD2-3)</td>
<td>Chicago (CHI-CH4), Dallas (DA1-DA4, DA6), Washington D.C. (DC1 – DC5), Equinix Cloud Exchange</td>
</tr>
<tr>
<td><strong>Europe</strong></td>
<td></td>
</tr>
<tr>
<td>Frankfurt (FRA1)</td>
<td>n/a</td>
</tr>
</tbody>
</table>

CONNECTIVITY DETAILS

PORT SPEEDS 100 Mbps, 200 Mbps**, 500 Mbps**, 1 Gbps**, 2 Gbps, 5 Gbps, 10 Gbps

*Rackspace guarantees that the termination end point for the RackConnect Global Service virtual circuit will be able to accept connections 99.9% of the time in any calendar month, provided there are two or more virtual circuit termination end points at the Rackspace data center location. **Available to connect through Equinix Cloud Exchange.“

CONTACT US

1-800-961-2888
www.rackspace.com/hybrid/rackconnect/global