RACKSPACE HEALTHCARE SOLUTIONS FOR PAYERS

Improve speed-to-market, drive increased patient engagement, and reduce fraud and capital expenditures through cloud-based payer solutions.

As a HITRUST™ CSF certified organization, Rackspace can help healthcare payer organizations improve claims submission processes, increase patient engagement, reduce fraud, provide better service to the agent community and reach digital transformation goals while maintaining the highest levels of data and privacy standards. In addition, we offer a Business Associate Agreement (BAA) with all of our dedicated hosting services — an essential element for healthcare organizations pursuing a HIPAA compliance audit.

WHY RACKSPACE FOR HEALTHCARE PAYERS?

For healthcare payers looking to consolidate data centers, reduce the number of vendors they manage or speed time-to-value for IT investments, Rackspace offers a path to increased efficiency, lower costs and data-centric decision making.

We can help you shift from a capex to an opex investment model to maintain margins, while enabling agile delivery for greater speed-to-market. You'll benefit from the performance gains, increased reliability, business continuity and patient engagement capabilities found in the cloud.

Rackspace serves more than 2,500 healthcare organizations through an unrivaled solutions portfolio. And through years of experience innovating across all of the leading cloud technologies, our customers know they can trust our unbiased expertise.

KEY FEATURES

We're helping healthcare organizations address security and compliance challenges, engage with patients, plan business continuity, and gain deeper insight from their data.

Security, compliance and risk mitigation: With our HIPAA-ready cloud and HITRUST CSF certification, we can help you address all of your compliance needs, including PCI DSS and PHI requirements.

Big data and analytics: Our business intelligence capabilities can deliver the big data insights and predictive analytics that help identify better outcomes, the most efficient providers and evidence-based treatment methodologies.

Managed services: We offer end-to-end managed services across public, private, hybrid and multi-cloud environments, allowing you to move from a capex to opex spending model and freeing your staff to focus on innovation.

Digital transformation: Improve patient engagement, respond quickly to business challenges and accelerate business processes through application development, virtual health solutions and new ways to engage patients through care compliance and social networks.

Advisory and migration services: If you're faced with the daunting task of merging multiple data centers, we can help you migrate and consolidate. And if you're looking to move to the cloud, we can help you build your cloud strategy, decrease deployment times, perform risk assessments and simplify infrastructure and solution architectures.

TRUST RACKSPACE

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- Recognized by Gartner as a HIPAA-ready cloud service provider
- HITRUST CSF-certified dedicated hosting environment
- Certified Level 1 PCI Service Provider on AWS
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20 years of hosting experience
- Customers in 150+ countries

CONTACT US

1-800-961-2888
www.rackspace.com**/industry/healthcare**

rackspace

EXPERTISE

We offer you the industry's broadest portfolio of managed IT services and expertise, across the leading cloud technologies. When you partner with Rackspace, you discover the benefits that come with experience and understanding of all leading technologies. We're here to help you find the exact solution for your specific needs.

- Our 3,000+ experts support all the leading cloud platforms, including Microsoft® Azure®, AWS, Google Cloud Platform, VMware® and OpenStack®.
- We offer a full-stack portfolio of managed services for apps, data, security and infrastructure
- We've built deep partnerships with all leading technology providers, including AWS, Microsoft, Google, VMware and Oracle
- Our global data center footprint spans five continents
- Our experts hold nearly 5,000 certifications across 45 technologies

SERVICE

We deliver **Fanatical Support®** for the world's leading clouds and technologies – it's the specialized expertise and 24x7x365, results-obsessed customer service that's been a part of our DNA since 1999. Here are a few other services we provide:

- 24x7x365 security operations center staffed by certified security analysts
- 100% Network Uptime Guarantee
- HIPAA-ready with HIPAA BAAs available
- Advisory, migration, automation, database and managed security services

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