

# SJC2

San Jose, California



**rackspace**<sup>®</sup>



•20 Years Hosting Experience  
•Customers in 150+ Countries

•3,000+ Dedicated Engineers Across  
Linux<sup>®</sup>, Windows<sup>®</sup>, & VMware<sup>®</sup>

•Hosting More Than 1/2 of  
Fortune's Top 100 Companies



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 **FACILITY & SECURITY**

- Raised Flooring: 65,000 sq ft
- 9 MW Total Utility Power
- Manned 24x7x365
- Biometric Scanners
- Video Surveillance
- Alarm System
- Key Card Access Required
- Laser Based Smoke Detection

 **PRODUCTS & SERVICES**

- Colocation
- Network Security
- Dedicated Servers
- RackConnect<sup>®</sup> Global
- Private Cloud
- Public Cloud
- Managed Storage & Backup

 **POWER & COOLING**

- 5.4 MW UPS Power Capacity
- N+2 Redundancy
- Diesel-Powered Generators w/ 1,500 KW Capacity each
- 2 x 10,000 Gallon Fuel Tanks
- Over 17,000 Tons of Cooling Capacity, N+2 Redundancy
- Double Interlocked Dry Pipe Pre-Action Sprinkler System

 **CONNECTIVITY & INFRASTRUCTURE**

- Multiple Tier-1 Service Providers
- 10-Gigabit Ethernet Per Carrier
- Redundant Cisco 3-Tier LAN Architecture
- 8 Carriers Providing Fiber Based Connectivity to Site
- Redundant Cisco & ARISTA Routers
- BGP Multipath Route Optimization
- Cisco Switches for Aggregation, Distribution & Access Layer

 **ACCESSIBILITY & MONITORING**

- Customers Retain Admin Control of Leased Servers
- Rackspace Retains Control of Networking Hardware
- Console Access Provided via SSH over VPN
- Centralized Facility Monitoring & Management System

 **STANDARDS & COMPLIANCE**

Rackspace adheres to a broad range of information and security certifications & standards including:

- SSAE18 SOC1, SOC2, SOC3
- PCI DSS
- ISO27001
- ISO14001
- ISO9001

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