

SHA2

Pudong District, Shanghai



rackspace[®]



•20 Years Hosting Experience
•Customers in 150+ Countries

•3,000+ Dedicated Engineers Across
Linux[®], Windows[®], & VMware[®]

•Hosting More Than 1/2 of
Fortune's Top 100 Companies



rackspace[®]

 **FACILITY & SECURITY**

- Raised Flooring: 5,400 sq m
- 8 MW Total Utility Power
- Manned 24x5 with Emergency Stand-by Weekend Personnel
- Biometric Scanners
- Video Surveillance
- Alarm System
- Key Card Access Required
- Laser Based Smoke Detection

 **PRODUCTS & SERVICES**

- Network Security
- Dedicated Servers
- RackConnect[®] Global
- Private Cloud
- Public Cloud
- Managed Storage & Backup

 **POWER & COOLING**

- 4 MW UPS Power Capacity
- 2N Redundancy
- 4 Diesel-Powered Generators w/ 1,800 kVA Capacity each
- Full Loading Runtime (24 hours)
- Over 1,645 Tons of Cooling Capacity, N+1 Redundancy
- Double Interlocked Dry Pipe Pre-Action Sprinkler System

 **CONNECTIVITY & INFRASTRUCTURE**

- Multiple Tier-1 Service Providers
- 10-Gigabit Ethernet Per Carrier
- Redundant Cisco 3-Tier LAN Architecture
- 8 Carriers Providing Fiber Based Connectivity to Site
- Redundant Cisco & ARISTA Routers
- BGP Multipath Route Optimization
- Cisco Switches for Aggregation, Distribution & Access Layer

 **ACCESSIBILITY & MONITORING**

- Customers Retain Admin Control of Leased Servers
- Rackspace Retains Control of Networking Hardware
- Console Access Provided via SSH over VPN
- Centralised Facility Monitoring & Management System

 **STANDARDS & COMPLIANCE**

Rackspace adheres to a broad range of information and security certifications & standards including:

- SSAE18 SOC1, SOC2, SOC3
- PCI DSS
- ISO27001
- ISO14001
- ISO9001

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