

RACKSPACE HEALTHCARE SOLUTIONS

Providing managed services and support for HIPAA-ready cloud workloads across public, private, hybrid and multi-cloud environments.

As a HITRUST™ CSF certified organization, Rackspace can help your healthcare organization reach its digital transformation goals while maintaining the highest levels of data and privacy standards. Additionally, we offer a Business Associate Agreement (BAA) with all of our dedicated hosting services – an essential element for healthcare organizations pursuing a HIPAA compliance audit.

WHY RACKSPACE FOR HEALTHCARE?

Whether you're a healthcare provider, payer, life sciences group or healthcare services organization, we can guide you on a path to increased efficiency, lower costs and data-centric decision making. We serve more than 2,500 healthcare organizations through an unrivaled solutions portfolio. And through years of experience innovating across all of the leading cloud technologies, our customers know they can trust our unbiased expertise.

KEY FEATURES

We're helping healthcare organizations like yours address security and compliance challenges, engage with patients, plan business and clinical continuity, and gain deeper insight from their data.

Security, compliance and risk mitigation: With our HIPAA-ready cloud and HITRUST CSF certification, we can help you address all of your compliance needs, including PCI DSS and PHI requirements.

Big data and analytics: Our business intelligence capabilities can deliver the big data insights and predictive analytics that help you provide better outcomes, including predicting and preventing chronic diseases, delivering precision medicine, mapping genomes and managing population health.

Managed services: We offer end-to-end managed services across public, private, hybrid and multi-cloud environments, allowing you to move from a capex to opex spending model and freeing your staff to focus on innovation.

Digital transformation: Improve patient engagement, respond quickly to business challenges and accelerate business processes through application development, virtual health solutions and new ways to engage patients through care compliance, clinical trials and social networks.

Advisory and migration services: If you're faced with the daunting task of merging multiple data centers, we can help you migrate and consolidate. And if you're looking to move to the cloud, we can help you build your cloud strategy, decrease deployment times, perform risk assessments and simplify infrastructure and solution architectures.

EXPERTISE

We offer you the industry's broadest portfolio of managed IT services and expertise, across the leading cloud technologies. When you partner with Rackspace, you discover the benefits that come with experience and understanding of all leading technologies. We're here to help you find the exact solution for your specific needs.

- Our 3,000+ experts support all the leading cloud platforms, including Microsoft® Azure®, AWS, Google Cloud Platform, VMware® and OpenStack®.
- We offer a full-stack portfolio of managed services for apps, data, security and infrastructure
- We've built deep partnerships with all leading technology providers, including AWS, Microsoft, Google, VMware and Oracle

TRUST RACKSPACE

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- Recognized by Gartner as a HIPAA-ready cloud service provider
- HITRUST CSF-certified dedicated hosting environment
- Certified Level 1 PCI Service Provider on AWS
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20 years of hosting experience
- Customers in 150+ countries

"THE WAY WE LOOK AT IT, RACKSPACE IS OUR PARTNER, THEY'RE NOT JUST A VENDOR. THEY'RE AN EXTENSION OF OUR TEAM. THAT'S THE WAY WE LOOK AT IT AT MCKESSON. WE'RE A TEAM AND IT'S BEEN WORKING GREAT."

VIJAY THUMMA :: DIRECTOR OF CLOUD SERVICES, MCKESSON CORPORATION

CONTACT US

1-800-961-2888

www.rackspace.com/industry/healthcare



- Our global data center footprint spans five continents
- Our experts hold nearly 5,000 certifications across 45 technologies

SERVICE

We deliver **Fanatical Support**[®] for the world's leading clouds and technologies – it's the specialized expertise and 24x7x365, results-obsessed customer service that's been a part of our DNA since 1999. Here are a few other services we provide:

- 24x7x365 security operations center staffed by certified security analysts
- 100% Network Uptime Guarantee
- HIPAA-ready with HIPAA BAAs available
- Advisory, migration, automation, database and managed security services

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