

RACKSPACE GOVERNMENT SOLUTIONS

Security-first IT Modernization as a service, on the latest technologies, across apps, data and infrastructure.

Rackspace Government Solutions provides fully managed cloud platforms tailored to the unique needs of government organizations and the contractors, systems integrators (SIs) and independent software vendors (ISVs) that serve them.

All of our solutions are built upon a compliance-ready framework and engineered to meet rigorous compliance standards like FISMA and FedRAMP. We will leverage your platform of choice, including on-premises private clouds, a JAB-authorized Federal Community Cloud PaaS solution, or one of the three leading public clouds (AWS, Microsoft® Azure® or Google Cloud Platform). And we back our service with ongoing managed operations, continuous monitoring, security services, living compliance documentation and audit assistance.

WHY RACKSPACE FOR FEDERAL GOVERNMENT?

The White House has delivered a mandate for the federal government to modernize IT and cybersecurity. But to meet that call while simultaneously meeting complex federal compliance requirements – such as FedRAMP, which has 350+ security controls – government organizations and contractors need an expert, trusted partner. Only Rackspace delivers compliant IT Modernization as a service, on the latest technologies, across applications, data, security and infrastructure.

KEY FEATURES AND BENEFITS

Unique Alignment: Since 1999, Rackspace Government Solutions has built a strong capability in FISMA and FedRAMP and other compliant managed offerings, across the world's leading private, public and hybrid clouds. Thanks to the breadth of our portfolio and expertise, we have no incentive to push a one-size-fits-all solution or lock customers into long-term contracts for outdated technologies.

Compliance & Security: We implement and administer security controls based on NIST SP 800-53 and 800-171 to meet FISMA, FedRAMP and DFARS guidelines, and specialize in deploying high-security and high-performance solutions. Our platform is monitored 24x7x365 and managed by U.S. personnel at our government headquarters located near Washington, D.C.

Standardization & Efficiency: We provide the highest levels of standardization and efficiency through our programmatic toolset that is customized to each organization's needs and compliance standards. We maintain and fully document approximately 80% of the security and compliance requirements, allowing government organizations, federal contractors, SIs and ISVs to inherit our existing FedRAMP JAB accreditation package and ultimately reduce their time-to-market.

Advisory Services & Simplified Migration: We assess your current application landscape, cost structure and security and compliance requirements, including server configurations and network topology. We then identify the best-fit platforms for each workload and design and execute your migration strategy accordingly. By serving as your single provider for both migration and steady-state management, we enable you to mitigate the complexity and risk of migration while also optimizing IT spend and accelerating your adoption of cloud services with minimal downtime.

TRUST RACKSPACE

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20 years of hosting experience
- Cofounded OpenStack with NASA in 2010
- Experience supporting more than half of the U.S. cabinet-level agencies

COMPLIANCE AND SECURITY

- FedRAMP JAB Authorized
- FISMA Authorized
- NIST 800-53 Security Controls
- NIST 800-171 ("DFARS") Ready
- CJIS, ITAR and FIPS 140 compliant
- 24x7x365 SOC, staffed by U.S. personnel

CONTACT US

1-800-961-2888

www.rackspace.com/industry/government



EXPERTISE

With Rackspace Government Solutions, you gain access to unbiased expertise across the world's leading clouds, combined with deep experience serving the unique IT needs of government entities.

- Nearly two decades of experience supporting government organizations, federal contractors, SIs and ISVs
- Unbiased toward any particular platform or vendor
- Our engineers and architects provide a distinct point of view, informed by experience, about which platforms best serve each customer's needs
- Centralized, cross-platform service experience to reduce the complexity of managing and optimizing multiple clouds
- 1,000+ AWS certifications
- 400+ Azure certifications
- 230+ GCP certifications
- Five-time Hosting Partner of the Year, managing and supporting the entire Microsoft stack

SERVICE

We deliver **Fanatical Support®** for the world's leading clouds – it's the specialized expertise and 24x7x365, results-obsessed customer service that's been a part of our DNA since 1998. Here are a few other ways we provide service:

- High Availability and reliability configurations
- Fully redundant solutions
- Business Continuity and Disaster Recovery options
- 24x7x365 operations, staffed by U.S. personnel



COMPLIANCE READY CLOUD SOLUTION FRAMEWORK

AUTHORIZATION PACKAGE	APPLICATION/DATABASE			<p style="color: red; font-weight: bold;">CUSTOMER RESPONSIBILITY</p> <hr/> <p style="color: red; font-weight: bold;">RACKSPACE GOVERNMENT SOLUTIONS RESPONSIBILITY</p>
SYSTEM SECURITY PLAN	• Application Management/Monitoring	• Middleware Management	• Database Administration	
INFO SECURITY POLICIES/PROCEDURES	• Web Design & Support	• Database Management	• Database Monitoring	
USER'S GUIDE	MANAGED PAAS (In support of FedRAMP/FISMA System Security)			
E-AUTHENTICATION REPORT	• OS Hardening (DISA STIG)	• Managed Backups	• Multi-Factor Authentication	
PRIVACY THRESHOLD ANALYSIS	• OS Licensing	• Managed Antivirus	• File Integrity Monitoring	
RULES OF BEHAVIOR	• OS Patching	• Real-Time Performance Monitoring	• Documentation & Audit Support	
INFO SYSTEM CONTINGENCY PLAN	• OS Administration	• Host-Based IDS	• Log Consolidation & Analysis	
CONFIGURATION MANAGEMENT PLAN	• Vulnerability Scanning & Remediation	• Session Recording	• Continuous Monitoring	
INCIDENT RESPONSE PLAN	MANAGED IAAS			
CONTROL IMPLEMENTATION SUMMARY	• Infrastructure Provisioning	• Network Administration	• Compute	
FIPS 199 CATEGORIZATION REPORT	• Infrastructure Configuration	• Network Intrusion Detection	• Storage	
SEPARATION OF DUTIES MATRIX	• Infrastructure Monitoring	• Managed Encryption	• Network	
FEDRAMP INVENTORY WORKBOOK	• Infrastructure Patching	• Managed VPN	• Hypervisor	
SECURITY ASSESSMENT REPORT			• Capacity Planning	
PLAN OF ACTIONS & MILESTONES				
CONTINUOUS MONITORING PLAN				

~80%

OF THE SECURITY AND COMPLIANCE

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