



Rackspace Healthcare Solutions for Payers

Improve speed-to-market, drive increased patient engagement and reduce fraud and capital expenditures through cloud-based payer solutions.

As a HITRUST™ CSF certified organization, Rackspace can help healthcare payer organizations like yours improve claims submission processes, increase patient engagement, reduce fraud, provide better service to the agent community and reach digital transformation goals — all while maintaining the highest levels of data and privacy standards. In addition, Rackspace offers a Business Associate Agreement (BAA) with all dedicated hosting services, which is an essential element for healthcare organizations pursuing HIPAA compliance audits.

Experts Dedicated to Your Success

For healthcare payers looking to consolidate data centers, reduce the number of vendors they manage or speed time-to-value for IT investments, Rackspace offers a path to increased efficiency, lower costs and support for smarter data-centric decision making.

Rackspace can help you shift from a capex to an opex investment model to maintain margins, while enabling agile delivery for greater speed-to-market. You'll benefit from the performance gains, increased reliability, business continuity and patient engagement capabilities found in the cloud.

Rackspace serves more than 2,500 healthcare organizations through an unrivaled solutions portfolio. With years of experience innovating across all leading cloud technologies, Rackspace gives you unbiased expertise you can trust.

Key Features

With its robust service offering, Rackspace helps healthcare organizations address security and compliance challenges, engage with patients through consumer-oriented apps, plan business continuity through cloud-based disaster recovery and gain deeper insight from their data by securely hosting the largest data sets and visualization tools.

Security, Compliance and Risk Mitigation: With its HIPAA-ready cloud and HITRUST CSF certification, Rackspace addresses all of your compliance needs, including PCI DSS and PHI requirements.

Big Data and Analytics: Rackspace business intelligence capabilities can deliver the big data insights and predictive analytics that can help achieve better outcomes, the most efficient providers and evidence-based treatment methodologies.

Managed Services: Rackspace offers end-to-end managed services across public, private, hybrid and multi-cloud environments, allowing you to move from a capex to opex spending model and freeing your staff to focus on innovation.

About Rackspace

Rackspace is your trusted partner across IT infrastructure, cloud, application and security services.

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- Recognized by Gartner as a HIPAA-ready cloud service provider
- HITRUST CSF-certified dedicated hosting environment
- Certified Level 1 PCI Service Provider on AWS
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Digital Transformation: Through application development, virtual health solutions and new ways to engage patients via care compliance, clinical trials and social networks, Rackspace can help you improve patient engagement, respond quickly to business challenges and accelerate your business processes.

Advisory and Migration Services: If you're facing the daunting task of merging multiple data centers, Rackspace can help you migrate and consolidate. If you want to move to the cloud, Rackspace can help you build your cloud strategy, decrease deployment times, perform risk assessments, and simplify infrastructure and solution architectures.

Services Delivered Your Way

Rackspace offers you the industry's broadest portfolio of managed IT services and expertise across the leading cloud technologies. Backed by deep experience and the following capabilities, Rackspace can help you choose the exact solution and expert services to fit your specific needs.

- Rackspace supports all leading cloud platforms, including Microsoft® Azure®, Amazon Web Services (AWS), Google Cloud Platform™, VMware® and OpenStack®.
- Rackspace offers a full-stack portfolio of managed services for apps, data, security and infrastructure.
- Rackspace has built deep partnerships with all leading technology providers, including AWS, Microsoft, Google, VMware and Oracle®.
- The Rackspace global data center footprint spans five continents.
- Rackspace experts hold nearly 5,000 industry certifications across 45 technologies.
- Rackspace certified security analysts are on the job 24x7x365 to help ensure the highest levels of protection.
- Rackspace services span the whole lifecycle, including advisory, migration, automation, database and managed security.
- Rackspace ensures every customer receives its 100% Network Uptime Guarantee.

Take the Next Step

Let's talk about how Rackspace healthcare expertise helps you achieve your goals.

Learn more: www.rackspace.com/industry/healthcare

Call: 1-800-961-2888