



# Rackspace Government Solutions For Justice And Public Safety

FBI CJIS-compliant FISMA private cloud platform-as-a-service for the highest levels of performance and security.

Justice and public safety agencies need a secure infrastructure and platform built for critical criminal justice information applications, including the strong communication frameworks needed for disaster response. With a Rackspace FedRAMP JAB/FISMA authorized platform, you get a resilient, secure, privacy-driven infrastructure — plus easy access to a team of experts that manages your compliance and security, up through the virtual OS.

## Experts Dedicated To Your Success

The Rackspace FBI CJIS (Criminal Justice Information Services) compliant FISMA private cloud provides both the secure infrastructure and the compliant platform necessary to host and manage critical CJI applications.

## Key Features And Benefits

With the Rackspace FedRAMP JAB / FISMA private cloud, you get a fully managed Platform-as-a-Service (PaaS) offering, blending the cost benefits and scalability of the public cloud with the security and customization of a private cloud.

**Automated Security and Compliance:** Let Rackspace implement and administer the required security controls, based on NIST SP 800-171 DFARS, NIST 800-53, CJIS, FISMA and FedRAMP guidelines.

**Digital Transformation Assistance:** Rackspace experts can help you build your strategy, assess your application portfolio, review your cost structure and identify the best-fit platform for your needs.

**Migration Services:** Get access to a team of migration specialists to help your institution transition to an agile, highly available and secure solution.

**Backup and Disaster Recovery:** Educational institutions need highly available and resilient environments to host their on-demand and distance-learning services. Let Rackspace determine the best options for you.

**Fully Managed and Hardened Solution:** Help reduce TCO while letting Rackspace experts manage your compliance and security up through the virtual OS.

**Standardization and Efficiency:** Improve your turnaround time as Rackspace operates, maintains and fully documents approximately 80% of the security and compliance requirements, allowing you to inherit an existing FedRAMP JAB accreditation package.

**24x7x365 U.S.-Based Service:** Rely on a fully U.S.-based and staffed support center, located within Rackspace government headquarters in Northern Virginia.

**Optimized Performance:** Let Rackspace help you with resource provisioning, continuous integration (CI) and automated application performance monitoring.

## About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- Recognized by Gartner as a HIPAA-ready cloud service provider
- HITRUST CSF-certified dedicated hosting environment
- Certified Level 1 PCI Service Provider on AWS
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- Other applicable certifications and qualifications

## Compliance And Security

- FedRAMP JAB authorized
- FISMA authorized
- NIST 800-53
- NIST 800-171 DFARS Ready
- CJIS, ITAR and FIPS 140 compliant
- 24x7x365 SOC, staffed by U.S. personnel

## Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

## Services Delivered Your Way

Rackspace engineers and architects provide unbiased expertise across leading technologies and bring a point of view, informed by experience, about how to best serve the unique needs each customer. Rackspace customers gain access to service and support built on:

- Nearly two decades of experience supporting justice and public safety institutions
- Managed hosting capabilities across private, public & hybrid cloud
- Nearly 5,000 certifications across 45 technologies
- Top-tier partnerships with AWS, Microsoft, Google, VMware, Oracle, Equinix, SAP and several other technology partners
- Consistent recognition as a highest-tier provider by Gartner and Forrester
- 100% network uptime over last 11 years
- A 99.95% availability SLA for production environment
- Fully redundant cloud hardware
- Multiple nationwide points of presence
- DR setup with 500+ mile separation
- A standardized, programmatic toolset
- Customized to organization needs & compliance standards
- Pre-built SSP
- System Escalation & Action Plans (SEAPs)

### Take the Next Step

Let's talk about how Rackspace justice and public safety expertise helps you achieve your goals.

Learn more: [www.rackspace.com/government/state-local](http://www.rackspace.com/government/state-local)

Call: **1-800-961-2888**