



RackSpace Government Solutions for State and Local

Reduce your IT infrastructure capital expenditure by turning to a secure and compliant managed cloud solution.

State and local organizations are under increasing pressure to improve their IT services, while also meeting security and compliance guidelines.

To address these requirements, organizations are relying on the enhanced security, privacy, performance and control of a dedicated managed solution.

By turning to RackSpace, you get a team of unbiased experts across a range of leading cloud and infrastructure technologies — built on a compliance-ready framework and backed by ongoing managed operations, continuous monitoring, security services, living compliance documentation and audit assistance.

Experts Dedicated to Your Success

RackSpace has been delivering compliant managed offerings since 1999, across the world's leading private, public and hybrid clouds. Thanks to the breadth of their portfolio and expertise, RackSpace has no incentive to push a one-size-fits-all solution or lock customers into long-term contracts or outdated technologies.

Key Features

A FISMA-authorized private cloud configuration from RackSpace provides you with an end-to-end solution, plus the peace of mind you need to focus on delivering quality service to the public sector.

Automated Security and Compliance: Let RackSpace implement and administer the required security controls, based on NIST SP 800-171 DFARS, NIST 800-53, CJIS, FISMA and FedRAMP guidelines.

Digital Transformation Assistance: RackSpace experts can help you build your strategy, assess your application portfolio, review your cost structure and identify the best-fit platform for your needs.

Migration Services: Get a team of migration specialists to help your organization transition to an agile, highly available, secure solution.

Backup and Disaster Recovery: State and local organizations need highly available and resilient environments to host their mission-critical applications. Let the experts at RackSpace determine the best option for you.

Fully Managed and Hardened Solution: Reduce your TCO when RackSpace manages your compliance and security, up through the virtual OS.

Standardization and Efficiency: Improve your turnaround time as RackSpace operates, maintains and fully documents approximately 80% of the security and compliance requirements, allowing you to inherit an existing FedRAMP JAB accreditation package.

About RackSpace

RackSpace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- Serving over half of U.S. Cabinet-level agencies

Compliance and Security

- FedRAMP JAB authorized
- FISMA authorized
- NIST 800-53
- NIST 800-171 DFARS ready
- CJIS, ITAR and FIPS 140 compliant
- 24x7x365 SOC, staffed by U.S. personnel

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, RackSpace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

24x7x365 U.S.-Based Service: Rely on a fully U.S.-based and staffed support center, located within the Rackspace government headquarters in Washington, D.C.

Optimized Performance: Let Rackspace help you with resource provisioning, continuous integration (CI) and automated application performance monitoring.

Services Delivered Your Way

Rackspace engineers and architects provide unbiased expertise across leading technologies and bring a point of view, informed by experience, about how to best serve the unique needs each customer. Rackspace customers experience service and support built on:

- Nearly two decades of supporting government organizations
- Managed hosting capabilities across private, public & hybrid cloud
- The ability to layer agency controls on top of compliance standards
- Nearly 5,000 certifications across 45 technologies
- Top-tier partnerships with AWS, Microsoft, Google, VMware, Oracle, Equinix, SAP and several other technology partners
- Consistent recognition as a highest-tier provider by Gartner and Forrester
- A 99.95 availability SLA for production environments
- Fully redundant cloud hardware
- Multiple nationwide points of presence
- DR setup with 500+ mile separation
- A standardized, programmatic toolset
- Pre-built SSP
- System Escalation & Action Plans (SEAPs)

Take the Next Step

Let's talk about how Rackspace Government Solutions expertise helps you achieve your goals.

Learn more: www.rackspace.com/government/state-local
Call: **1-800-961-2888**