



Rackspace Application Services for ERP

Become a digital business faster and with less risk.

As you seek help with managing your legacy Oracle EBS or SAP ECC applications, or transforming to new, cloud-based applications and technology, Rackspace Application Services for ERP can guide you on your journey, helping you become a digital business faster and with less risk.

Experts Dedicated to Your Success

As the leading multicloud and Oracle and SAP ERP specialist, Rackspace accelerates the value you get out of your ERP applications, whether they run in the cloud on Amazon Web Services (AWS), Microsoft® Azure®, Google Cloud Platform™, Rackspace Private Cloud or in your own dedicated environments.

Rackspace experts analyze your business operations, then design and implement ERP applications and data that support the ways you want to work. Next, they deploy, manage and optimize those applications and data with the infrastructure that maximizes their effectiveness.

Key Benefits

With a global presence spanning 150 countries, Rackspace gives you access to a large pool of technology talent. Rackspace Application Services for ERP delivers functional and technical capabilities across a global platform to continuously deliver on customer-specific business objectives.

Gain these key benefits from your deployment of Rackspace Application Services for ERP:

- **Cost and efficiency:** By modernizing your ERP solutions on optimized infrastructure, Rackspace helps lower maintenance costs of legacy systems while generating higher levels of efficiency.
- **Resource optimization:** Rackspace will manage your ERP application and infrastructure, so you can focus your resources on core business functions.
- **Reliability:** Get proactive, always-on service and expertise with best-in-class tools and automation, and ERP technology delivered when and how you need.
- **Agility and innovation:** By moving toward a cloud-native way of working, you create future stability for your products and can go to market faster, and focus on creating innovative and differentiated customer experiences.

Key Features

Your Rackspace Application Services for ERP deployment includes access to these additional service options:

Professional Consulting Services: Rackspace assists customers in selecting the optimum managed solution and service models to meet your business and integration needs. As Oracle and SAP experts, Rackspace specializes in updates, new module implementations, global rollouts, divestitures, assessments and development projections.

Professional Consulting Services include:

- Application modernization
- Assessments
- System implementation and integration
- Migration services

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- 20+ years of Oracle and SAP experience
- 300+ Oracle and SAP customers
- 175+ BI & datawarehouse customers
- 5,000+ database instances under management
- Oracle Platinum Partner
- SAP Silver Partner
- SAP-certified HANA operations services
- SAP-certified hosting services

"It's really helpful to have a partner that has the experience and can bring us along to make sure that we minimize the disruption of those transformational activities from a business perspective, making sure that the business is comfortable with what we're going to do, as well as helping the internal IT staff have the knowhow to implement it as effectively as possible."

Bill Berry :: VP of Information Technology, Cole-Palmer

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Managed Application Services: Rackspace managed services are designed to help your organization optimize and generate more value from your Oracle or SAP ERP application portfolio. Rackspace systems and application integration services, including SAP PI/PO, EDI, MuleSoft® integration and multi-cloud and hybrid-cloud connectivity are designed to deliver value throughout every phase of the application portfolio lifecycle. These services can also help you realize an increased level of interoperability and better return on investment through ongoing maintenance and operations.

Managed Application Services include:

- Advanced configuration and optimization
- Oracle EBS and functional support
- SAP Basis and functional support
- Administration, monitoring and maintenance
- Data services

Managed Infrastructure Services: Rackspace provides customers with 24x7x365 support for your supported environments, including Oracle and SAP ERP applications and landscapes. Managed infrastructure services are backed by mature, prioritized ticket management with strict adherence to predefined SLAs for customer contact, callback, event escalations, responses and resolutions.

“I had never worked with Rackspace and time was short. We had 70 days to migrate our SAP environment. Other providers told us ‘no’ but Rackspace helped us rethink our approach. Their application expertise was refreshing.”

Jason Friedlander :: CTO, Coinstar

Take the Next Step

Let's talk about how Rackspace Application Services for ERP helps you achieve your goals.

Learn more: www.rackspace.com/erp
Call: **1-800-961-2888**