



Rackspace Service Blocks: Discover & Enhance

Align existing public cloud environments with best practices for security, availability and operational excellence.

Today's hyper-scale public clouds are catalysts for digital transformation, delivering more flexibility, agility and cost savings than ever before. When planning your move to the cloud, it's critical that your cloud environment is architected to take full advantage of all the capabilities and benefits that the cloud has to offer. Rackspace custom designs your cloud environment to help ensure optimal performance, security and cost efficiency, and manages your deployment completely.

Why Rackspace for Discover & Enhance?

Rackspace Service Blocks™ for Managed Public Cloud delivers customized and flexible cloud solutions that meet specific cloud needs such as architecture, deployment, operational support and advanced technical support. The Discover & Enhance service block helps take the guesswork out of making sure your existing solutions are meeting industry best practices for security, availability and operational excellence.

With Discover & Enhance, the experts at Rackspace assess your existing public cloud environment and identify areas for enhancement. Based on your input, Rackspace engineers apply best practices to update your public cloud infrastructure so that you can be confident that it will continue to meet your business needs while minimizing costs and maximizing availability, security and performance.

The Discover & Enhance service block is available for any public cloud environment that is already supported by the Platform Essentials service block. When you purchase this service block, you also have the option to add on the Manage & Operate service block to upgrade to a higher level of ongoing management for your public cloud environment.

Discover & Enhance is available on these platforms:

- AWS
- Microsoft® Azure®

Key Benefits

Multi-point best practice assessment: Automated tooling is used to evaluate your environment based on criteria that Rackspace has developed with input from partners at AWS and Microsoft.

Improvements to existing architectures: Based on your input, Rackspace will carry out changes to enhance your public cloud environment.

Deep public cloud expertise: With the Discover & Enhance service block, you will work with solution architects and build engineers who are experts at public cloud solution design and deployment. In addition to certifications, they have extensive experience across core pillars of public clouds, including security, availability, performance and cost efficiency.

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- Recognized by Gartner as a HIPAA-ready cloud service provider
- HITRUST CSF-certified dedicated hosting environment
- Certified Level 1 PCI Service Provider on AWS
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- Customers in 150+ countries

Qualifications

- 1,300+ Microsoft certifications worldwide
- 10+ Microsoft partner certifications
- Five-time Microsoft Hosting Partner of the Year
- Azure Expert MSP
- Azure Kubernetes Elite Partner
- 150+ Google Cloud Platform certifications
- Google Cloud Platform Migration Partner of the Year 2018
- 1,000+ AWS technical certificates worldwide
- AWS Premier Consulting Partner
- AWS Audited Managed Service Partner
- AWS Migration Acceleration Program (MAP) Partner
- 5+ AWS partner competencies
- Compliance adherence with ISO 27001, PCI, SSAE 1, SOC, GDPR, CPS, HIPAA, FedRAMP, FISMA and DFARS

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Upgrades to Manage & Operate: When you bring an existing deployment to Rackspace for operational management, the Discover & Enhance service block enables ongoing management via our Manage & Operate service block. When you combine this service block with the Manage & Operate service block, your solution will be configured with Rackspace best practices for security, monitoring and alerting, enabling immediate operational visibility into the infrastructure that supports your workloads while keeping it secure with Rackspace cloud best practices.

Centralized project management: With the Discover & Enhance service block, your Onboarding Manager serves as a single point of contact and escalation for your team and tracks Rackspace deliverables, risks and timelines.

Easy to get started: The first step toward onboarding your existing public cloud deployment is to meet with a Rackspace Solution Architect. This Racker will provide you with a free assessment of your existing public cloud environment. Based on that assessment, our experts will work with you to select the enhancements that you want Rackspace to make in the scope of the Discover & Enhance engagement.

Additional Services

Every business faces unique challenges, and Rackspace Service Blocks offer flexible, specialized cloud solutions to solve your constantly evolving needs — regardless of where you are in your cloud journey. Additional service blocks include:

Platform Essentials: Manage your accounts and user permissions in a consolidated control panel with 24x7x365 ticketed access to Rackspace cloud experts and industry-leading tooling.

Architect & Deploy: Certified cloud architects design, build and deploy your cloud infrastructure to meet your specific requirements, leveraging cloud architecture best practices for optimal performance and reliability.

Manage & Operate: Reduce the burden of managing, monitoring and operating your public cloud infrastructure through enhanced tooling and 24x7x365 operational support from a team of certified cloud specialists.

Complex Cloud Operations: Gain access to advanced, named technical resources who optimize your public cloud operations and architectural infrastructure.

Take the Next Step

Let's talk about how Rackspace Service Blocks helps you achieve your goals.

Learn more: www.rackspace.com/cloud/public/service-blocks

Call: 1-800-961-2888