Rackspace Service Blocks: Complex Cloud Operations for Google Cloud Platform

Advanced operational guidance and support from certified cloud specialists.

Large organizations and businesses running highly complex cloud environments often require customized cloud architecture and access to highly skilled cloud resources. Finding and retaining the right level of technical expertise can be challenging — talent is scarce, expensive and hard to retain. Complex Cloud Operations help you manage ongoing operational challenges and keep you informed of ever-evolving cloud features.

Why Rackspace for Complex Cloud Operations?

Rackspace is a next-generation cloud services provider that manages the full cloud lifecycle. Complex Cloud Operations offer access to advanced technical resources for help managing public cloud operations and designing infrastructure architectures.

Key Features

Expertise: Designated technical cloud engineers are available to help optimize public cloud operations and architectural infrastructure.

Optimized Custom Configurations: Custom configurations include monitoring services, OS optimization, patch management, alert response runbooks and deployment management.

Architecture Best Practices Recommendations: Periodic reviews of your environment will include recommendations on security, availability, performance and costs, along with remediation support.

Knowledge Sharing: Rackspace offers roadmap sessions, training sessions on cloud topics and internal meetings to consult on upcoming changes to your environment.

Incident Resolution: You'll receive advanced support from a named resource with a deep understanding of your environment who can help manage incidents and serve as an escalation point for complex issues.

Additional Services

Every business faces unique challenges, and Rackspace services offer flexible, specialized cloud solutions to solve your constantly evolving needs — regardless of where you are in your cloud journey. Additional Google Cloud offers include:

Platform Essentials: Manage your accounts and user permissions in a consolidated control panel with 24x7x365 ticketed access to Rackspace cloud experts.

Architect & Deploy: Certified cloud architects design, build and deploy your cloud infrastructure to meet your specific requirements, leveraging cloud architecture best practices for optimal performance and reliability.

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

Qualifications

- 150+ Google Cloud Platform certifications
- Google Migration Partner of the Year 2018

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

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Discover & Enhance: Aligns existing public cloud environments with best practices for security, availability and operational excellence.

Manage & Operate: Reduce the burden of managing, monitoring and operating your public cloud infrastructure through enhanced tooling and 24x7x365 access to operational support from a team of certified cloud specialists.

Take the Next Step

Let's talk about how Complex Cloud Operations helps you achieve your ongoing operational goals.

Learn more: **www.rackspace.com/cloud/public/service-blocks**
Call: **1-800-961-2888**

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