



Rackspace Service Blocks: Cloud Foundation

Gain certified cloud expertise and tooling for simplified cloud management — delivered to meet your specific needs.

As a leading cloud services provider, Rackspace® understands that no two cloud journeys are the same. Cloud support and management requirements vary from organization to organization. Rackspace Managed Public Cloud (MPC) services meet you exactly where you are on your cloud journey — allowing you to build customized solutions that match your unique needs.

Experts Dedicated to Your Success

All Rackspace customized service offers start with Cloud Foundation, which provides round-the-clock access to cloud expertise and a consolidated control panel for simplified management of your public cloud accounts. You can easily combine Cloud Foundation with other offers to address additional needs, and you can change or expand offers as your requirements evolve over time.

Key Features

Rackspace offers a range of robust features to support cloud deployments including:

Account and User Management: The Rackspace consolidated control panel allows for easy, single-pane-of-glass management of multiple accounts. You can also define and manage user roles and permissions across your organization.

24x7x365 Support: Rackspace has enabled countless custom deployments, solved challenges for customers across every industry, and maintains partnerships with leading vendors and providers. With deep cloud experience and expertise, Rackspace is prepared for anything and everything. Cloud Foundation provides guidance and support for your public cloud issues and questions.

Prioritized Escalations: Rackspace offers escalation support from AWS, Microsoft® Azure® and Google Cloud Platform™ support teams for critical issues.

Add-On Services: Build customized cloud services with Managed Tooling, Architect and Deploy, Manage and Operate, Cost Governance, and Complex Cloud Operations (see below).

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- 3,000+ AWS accreditations
- 1,000+ AWS certifications
- 1300+ Microsoft certifications worldwide
- 200+ Microsoft-certified professionals
- 150+ Microsoft Azure certifications worldwide
- 100+ Microsoft Azure-certified professionals
- 13 Microsoft partner certifications
- Five-time Microsoft Hosting Partner of the Year
- 17+ years supporting MSF technology
- 150+ Google Cloud Platform certifications
- 21 Alibaba Cloud-certified professionals with 10 Alibaba cloud associates
- Alibaba Expert Partner of the Year (as Datapipe)
- Compliance adherence for ISO 27001, PCI, SSAE1, SOC, GDPR, CPS, HIPAA, FedRAMP, FISMA and DFARS

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Services Delivered Your Way

Every business faces unique challenges, and Rackspace services offer flexible, specialized cloud solutions to solve your constantly evolving needs – regardless of where you are in your cloud journey. Additional MPC Service Blocks include:

Managed Tooling: Industry-leading tooling provides automated analysis and reporting, and recommendations for improved cost, reliability, redundancy and security.*

Architect and Deploy: Certified cloud architects design, build and deploy cloud infrastructure to meet your specific requirements, leveraging best practices for optimal performance and reliability.

Manage and Operate: Automation, enhanced tooling and operational support from an army of certified cloud specialists reduces the burden of managing, monitoring and operating your public cloud infrastructure.

Cost Governance: Rackspace provides deep insight into your public cloud costs to help you better understand and manage cloud spend, including monthly account reviews, and proactive recommendations and guidance to reduce and control costs.*

Complex Cloud Operations: Get access to advanced, technical resources, including solution architects, lead engineers, container and Kubernetes experts, and DevOps experts, who will optimize your public cloud operations and infrastructure.

Take the Next Step

Let's talk about how Rackspace cloud expertise helps you achieve your goals.

Learn more: www.rackspace.com/cloud

Call: **1-800-961-2888**

* Tooling and Cost Governance currently available for AWS only.