Rackspace Service Blocks: Rackspace Teams for AWS

Collaborate with a team of AWS experts, available on-demand, to help move your AWS initiatives forward.

Tackle a wide variety of cloud initiatives with a team of experts that's as easy to engage with as your own in-house resources. Rackspace Teams for Amazon Web Services (AWS) provides flexible, collaborative access to AWS expertise while allowing you to dynamically change scope and priorities of services as your business needs change.

Experts Dedicated to Your Success

The Rackspace Teams for AWS Service Block (currently available in North America and EMEA) provides your business with on-demand access to a team of highly skilled AWS experts who are available to collaborate with your organization to shape successful outcomes in the AWS cloud. This unique service model is a cost-effective route to the high-value and high-impact AWS cloud expertise your business needs.

Key Benefits

Rackspace Teams for AWS can help you with a broad range of services related to building, migrating, optimizing and managing your AWS environments.

On-demand access to experts: You gain access to an established tier of monthly hours during which you will be able to leverage a team ("Pod") of cloud experts assigned to your account.

Diversified skill sets: The Rackspace Teams Pod assigned to your business will consist of an Engagement Manager, architects and engineers working together as one unit.

Consistent team structure: No matter which tier of hours you use each month, you'll always work with the same familiar Pod that knows you and your business.

Shared knowledge and resources: Rackspace creates and shares resources, platform tools and frameworks across all team Pods, so every customer benefits from our collective knowledge.

Key Features

Rackspace cloud experts work as part of your team, providing best practices and knowledge amassed from years of experience working on a wide range of cloud projects.

- **Migrations to AWS**: Workloads elevated in the cloud
- **Application operations**: Build, release and go-live support
- **Infrastructure build-out**: Infrastructure-as-code templates
- **Security management**: Security tools and services
- **DevOps & automation**: CI/CD pipelines and automated deployments
- **Disaster recovery (DR) planning**: DR environment implementation and testing
- **Performance management**: Load testing and optimization
- **Cost optimization**: Tagging, billing review, usage and RIs

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- 1,600+ AWS technical certificates worldwide

"The Onica team worked as true partners with Buyatab and became a part of our team. When we didn't have project management resources to dedicate to the migration, Onica provided one who drove the team in a smart and effective way."
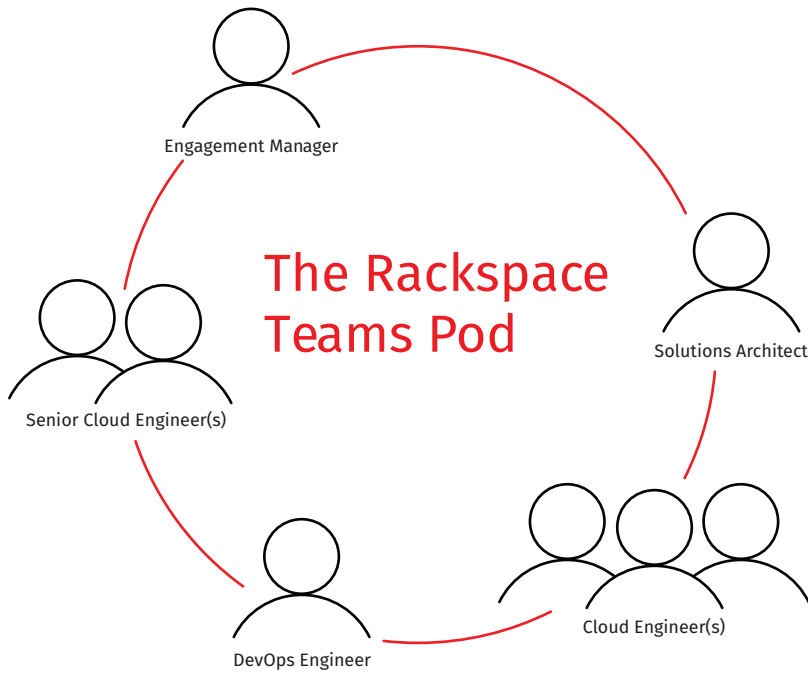
Chris Falk :: CTO, Buyatab

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

How It Works

Rackspace doesn't want to be the gatekeeper to your innovation, but instead thrives on working closely with your business across one joint, agile team to collaboratively accelerate cloud outcomes, while passing on collective knowledge gained from multiple Rackspace clients to your internal team.

The Rackspace Teams Pod

- Engagement Manager
- Solutions Architect
- Senior Cloud Engineer(s)
- Cloud Engineer(s)
- DevOps Engineer

Our Expansive AWS Skill Set

- Premier Consulting Partner
- Audited Managed Service Provider
- Solution Provider
- AWS Reseller
- Well Architected
- Public Sector Partner
- Immersion Day Partner
- ISV Workload Migration
- Data & Analytics Competency
- DevOps Competency
- Education Competency
- Financial Services Competency
- Healthcare Competency
- Industrial Software Competency
- IoT Competency
- Microsoft Workloads Competency
- Migration Competency
- Oracle Competency
- Storage Competency
- Amazon EC2 for Microsoft Windows Server
- AWS Database Migration Service
- Amazon RDS
- Amazon Aurora
- Amazon CloudFront
- AWS CloudFormation

Additional Services

Every business faces unique challenges, and Rackspace Service Blocks™ offer flexible, specialized cloud solutions to solve your constantly evolving needs — regardless of where you are in your cloud journey. Additional service blocks and offers include:

- **Platform Essentials**: 24x7x365 access to certified cloud specialists for cloud guidance, and a simplified account management portal for ease of use.

- **Architect & Deploy**: Certified cloud specialists design, build and deploy your cloud to help ensure optimal performance and reliability.

- **Discover & Enhance**: Certified cloud specialists assess your public cloud infrastructure and prepare for supportability in Manage & Operate.

- **Manage & Operate**: 24x7x365 cloud and OS management, with monitoring and incident response from certified cloud specialists.

- **Complex Cloud Operations**: Access to advanced technical resources to optimize public cloud operations and infrastructure architecture.

Take the Next Step

Let's talk about how Rackspace Teams for AWS can help you establish and execute meaningful cloud initiatives.

Learn more: **www.rackspace.com/managed-aws**
Call: **1-800-961-2888**

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