



Rackspace Service Blocks: Platform Essentials for AWS

Simplified cloud management, industry-leading tooling and around-the-clock access to cloud expertise.

As a leading cloud services provider, Rackspace understands that no two cloud journeys are the same. Cloud support and management requirements vary from organization to organization. Rackspace Service Blocks™ allow the specialized teams at Rackspace to meet you exactly where you are on your cloud journey, providing the exact solutions required to address your unique needs.

Why Rackspace for Platform Essentials for AWS?

All Rackspace Managed Public Cloud solutions start with the Platform Essentials service block, which provides around-the-clock access to certified cloud expertise, tooling for deep insight into your AWS environment, and a consolidated control panel for simplified management of users and accounts. You can easily combine Platform Essentials with other service blocks to address additional needs as your requirements evolve over time.

Key Features

Account and User Management: The Rackspace consolidated control panel allows for easy, single-pane-of-glass management of multiple accounts. You can also define and manage user roles and permissions across your organization.

Always-on Support: Rackspace has enabled countless custom deployments, solved challenges for customers across every industry, and maintains partnerships with leading vendors and providers. With deep cloud experience and expertise, Rackspace is prepared to handle your largest public cloud challenges. Platform Essentials provides guidance and support for your issues and questions.

Rackspace Waypoint: This tool keeps you informed with a high-level overview of spend, risks and operations for all your AWS accounts.

Rackspace Logbook: This tool provides a blended, time-series view of all Rackspace and AWS CloudTrail activity aggregated across all regions helps to simplify access management and audits across multiple AWS accounts.

Compass: The Rackspace Compass tool provides direction for managing environments across several dimensions, including automated best-practice checks, cost optimization, security and inventory management, and utilization reporting.

Prioritized Escalations: Rackspace offers escalation support from AWS support teams for critical issues.

Add-on Services: Build customized cloud services by adding other available service blocks, including Architect & Deploy, Discover & Enhance, Manage & Operate, and Complex Cloud Operations.

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

About Rackspace

- 1,000+ AWS technical certificates worldwide
- AWS Migration Competency
- AWS DevOps Competency
- AWS Oracle Competency
- AWS Storage Competency
- AWS Microsoft Workloads Competency
- AWS Marketing and Commerce Competency Certified
- Premier Consulting Partner in the AWS Partner Network
- Audited Managed Service Partner
- AWS Reseller

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Additional Services

Every business faces unique challenges, and Rackspace Service Blocks offer flexible, specialized cloud solutions to solve your constantly evolving needs — regardless of where you are in your cloud journey. Additional service blocks include:

Architect & Deploy: Certified cloud architects design, build and deploy your cloud infrastructure to meet your specific requirements, leveraging cloud architecture best practices for optimal performance and reliability.

Discover & Enhance: Align existing public cloud environments with best practices for security, availability and operational excellence.

Manage & Operate: Reduce the burden of managing, monitoring and operating your public cloud infrastructure through enhanced tooling and 24x7x365 access to operational support from a team of certified cloud specialists.

Complex Cloud Operations: Gain access to advanced, named technical resources who optimize your public cloud operations and architectural infrastructure.

Take the Next Step

Let's talk about how Platform Essentials for AWS help you achieve your support and reporting goals.

Learn more: www.rackspace.com/cloud/public/service-blocks

Call: 1-800-961-2888