



# Rackspace Managed Database Services for AWS

Comprehensive and agile data migration, management and optimization to reduce operational costs and time to market.

If you're looking for solutions to help manage a variety of expanding datasets, Rackspace Managed Database Services for AWS leverages AWS' leading relational databases, data warehouse and data lake services to comprehensively address your challenges. From point-in-time migration and optimization to ongoing transformation and administration activities, Rackspace employs the right tools for the right jobs with Amazon services like Aurora, Redshift, Glue and Athena.

## Experts Dedicated to Your Success

Rackspace is an AWS Premier Consulting Partner with nearly 20 years of experience managing complex database environments. Rackspace offers a comprehensive portfolio of managed and professional services across applications, data, security and infrastructure on AWS.

The ability to deliver human expertise at scale sets Rackspace apart from the competition, providing unbiased guidance for deployments of all sizes and across industries. Rackspace experts lead the way for customer IT teams that do not possess the AWS technical knowledge required to make the most of cloud resources.

As a key AWS partner, Rackspace was awarded Service Delivery Partner Status for Aurora, demonstrating the ability to deliver Aurora with the performance, security, scalability and durability customers require in their AWS cloud solutions.

## Key Features

This modular, end-to-end solution meets businesses at any point along their cloud journey and helps solve data-related challenges, including how to prepare, load and query vast data sets more efficiently and effectively while reducing operational costs and time to market.

**Full Lifecycle Management:** Provides support for data migration, implementation, administration and optimization, allowing you to focus more time and resources on your business, while leveraging cloud-native data technologies. Rackspace's operational expertise and dedicated support staff assist customers in designing and supporting a data management solution that can meet even the most unique requirements.

**Enhanced Data Analytic Capabilities:** Delivers support for leading AWS data and business intelligence (BI) management services, while also providing ongoing management for flexible and scalable cloud analytics already on AWS.

**Modular Pricing:** Service provision is modular, allowing customers to consume the appropriate Rackspace services at any point along their cloud journey. Customers can also enhance their use of AWS services, including Amazon Aurora, Amazon Athena, AWS Glue and Amazon Redshift.

## About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- Recognized by Gartner as a HIPAA-ready cloud service provider
- HITRUST CSF-certified dedicated hosting environment
- Certified Level 1 PCI Service Provider on AWS
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries



## Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

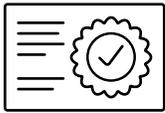
## Services Delivered Your Way

Amazon has built a robust suite of data solutions featuring Amazon Aurora, Amazon Redshift, AWS Glue and Amazon Athena. These solutions are designed to provide customers with high-performance and cost-effective databases, fast and scalable data warehouses, flexible storage options and enhanced data analytic capabilities. The Rackspace solution provides expertise and support in several key areas, including:

Migration	Administration	Optimization	Transformation
<b>Consultation</b> <ul style="list-style-type: none"> <li>Conduct exploratory call</li> <li>Advise on best practices</li> <li>Create migration strategy</li> </ul> <b>Implementation</b> <ul style="list-style-type: none"> <li>Secure migration resources</li> <li>Perform migration using AWS Database Migration Service™</li> <li>Ensure successful cutover</li> </ul>	<b>Configuration</b> <ul style="list-style-type: none"> <li>Establish monitoring checks</li> <li>Schedule recurring backups</li> <li>Apply updates and patches</li> </ul> <b>Troubleshooting</b> <ul style="list-style-type: none"> <li>Resolve monitoring alerts</li> <li>Enable logging</li> <li>Escalate to AWS</li> </ul>	<ul style="list-style-type: none"> <li>Diagnose and tune for optimal performance using AWS Performance Insights™</li> <li>Develop customized maintenance plans and runbooks</li> <li>Implement failover management to maximize availability</li> </ul>	<ul style="list-style-type: none"> <li>Create data catalog and crawlers</li> <li>Define and schedule ETL jobs</li> <li>Secure access to services and encrypt data</li> </ul>

## Gain Valuable Insights from Your Data and Business Analytics

This solution can help customers streamline their analytics processes, uncover deficiencies within processes and derive meaning from data to improve business results. Rackspace Business Intelligence (BI) experts have extensive experience in the tools and management of analytical platforms and design solutions that are backed by 24x7x365 support services.



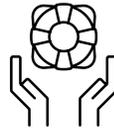
### Expertise on Demand

If you lack the resources needed to test, deploy or manage your BI applications, Rackspace can provide the expertise you need. They'll address issues related to using your applications or fully manage them for you — the choice is yours.



### Customized Solutions

Rackspace's goal is the same as yours — to maximize the return on your BI investment while minimizing support costs. They'll work with you to design a best-fit architecture and solution to make this goal a reality.



### Proactive Support

If you lack the resources needed to test, deploy or manage your BI applications, Rackspace can provide the expertise you need. They'll address issues related to using your applications or fully manage them for you — the choice is yours.



**Amazon Redshift**



**Amazon Aurora**



**Amazon Athena**



**AWS Glue**

## Take the Next Step

Let's talk about how Rackspace expertise helps you achieve your goals.

Learn more: [www.rackspace.com/managed-aws](http://www.rackspace.com/managed-aws)

Call: 1-800-961-2888