

RACKSPACE APPLICATION SERVICES FOR DATABASES

Peak database performance, made easy.

Maintaining infrastructure and tuning databases can be a major drain on IT resources. DBAs often spend their time managing existing databases, leaving little time to provision, test and tune new databases that support application development.

Rackspace Managed Database Services help get your databases up and running fast and ensure peak DB performance, minimizing the hassle of management and freeing up your IT resources. Rackspace supports most of the popular relational and NoSQL databases available in-house, and can build a solution for any database need.

WHY RACKSPACE FOR DATABASE HOSTING?

When you select Rackspace to manage your databases, you gain access to our teams of certified DBAs who provide the technical skills and experience you need to effectively operate your database environments. Whether you're running on dedicated hardware or in the cloud, we're here when you need an additional layer of assistance with architecture design, administration, monitoring or troubleshooting.

KEY BENEFITS

Rackspace Managed Database Services help take the pain out of database management while simultaneously optimizing performance.

A LEAD DATABASE ADMINISTRATOR: Every DBA Services account is assigned a named DBA to act as an expert both on the database platform and the application environment which it supports.

SIMPLIFIED OPERATIONS: Let us handle time-consuming tasks like installation, maintenance and basic troubleshooting. You also can take advantage of performance recommendations, monitoring and DBA guidance.

IMPROVED TIME TO MARKET: Our experts work to get your databases up and running fast. With Rackspace helping to handle infrastructure and database management, your DBAs, engineers and developers are free to focus on application innovation, thereby speeding time to market.

HYBRID FLEXIBILITY AND SECURITY: Combine the performance of dedicated servers with the flexibility and scalability of the cloud when you choose to build out a hybrid cloud environment. Enhance security using Managed Services: firewall, backups and more.

TRUST RACKSPACE

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

"BY HOSTING SQL SERVER 2012 WITH RACKSPACE, WE HAVE THE SCALABILITY WE NEED TO SPIN UP DATABASES VERY QUICKLY AND COST-EFFECTIVELY, THANKS TO THE CLOUD DELIVERY MODEL."

PAUL RUSHWORTH :: PLATFORM MANAGER, XERO

CONTACT US

1-844-855-8560

www.rackspace.com/dba-services



EXPERTISE

Rackspace has experience across all our supported database technologies, with thousands of deployments and hundreds of certified DBAs, solutions architects, engineers and more to help you manage your database of choice:

MYSQL

- Named the first-ever Certified Hosting Partner by MySQL
- Entrusted by customers with over 18,000 LAMP configurations

MICROSOFT SQL SERVER

- Five-time Microsoft® Hosting Partner of the Year
- 100+ Microsoft-certified professionals
- Host more than 13,000 servers with Microsoft® SQL Server®

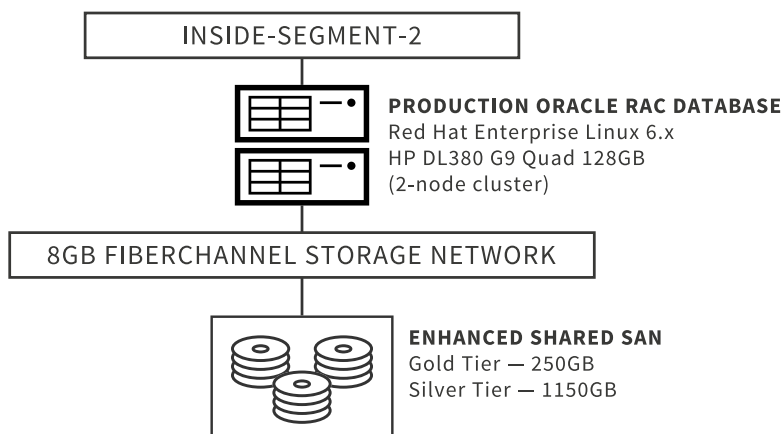
ORACLE

- Oracle Gold Partner
- 100+ Certified Oracle® professionals on hand to help you optimize your databases
- Over 1,000 Oracle deployments

SERVICE

Managed databases for peak performance. We deliver **Fanatical Support**® for the world's leading clouds – it's our specialized expertise and 24x7x365, results-obsessed customer service that's been a part of our DNA since 1999. Rackspace Managed Database Services offer the following to help you simplify database management:

- Rackspace handles installation to get your database servers up and running fast.
- We offer configuration assistance, as well as basic troubleshooting assistance.
- If required, we also can provide an optional database backup agent.
- Certified Rackspace DBAs are available to provide expert advice and guidance, and Rackers are ready 24x7x365 to answer your questions and provide **Fanatical Support**.



MYSQL

- Configuration of MySQL replication or advanced installation options
- MySQL Server performance analysis and optimization
- Initial overall environment assessment (complete database server analysis, including MySQL and operating system)
- MySQL Server performance and resource utilization
- Analysis of slow queries

MICROSOFT SQL SERVER

- Initial environment assessment and performance recommendations
- Database performance monitoring
- Customized maintenance plans
- DBA guidance for performance improvement
- Real-time database troubleshooting
- Generally accepted database best practices recommendations

ORACLE

- Initial environment assessment and performance adjustments
- Database environment monitoring and statistics collection
- Emergency escalations to senior DBA 24x7x365
- DBA guidance for performance optimization

NOSQL DATABASES

- Initial environment assessment and database design
- Database environment monitoring and statistics collection
- Emergency escalations to DBAs 24x7x365
- Database health checks and performance tuning

AVAILABLE PLATFORMS

- Rackspace Dedicated Servers
- Microsoft Private Cloud
- VMware® Private Cloud
- Amazon Web Services (AWS) Relational Database Service (RDS)
- PostgreSQL and GCP support coming soon

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