



# Rackspace Application Services for Oracle

Become a digital business faster and with less risk.

As you seek help with managing your legacy applications or transforming to new, cloud-based Oracle applications and technology, Rackspace Application Services for Oracle can guide you on your journey, helping you become a digital business faster and with less risk.

## Experts Dedicated to Your Success

As the leading multicloud and Oracle specialist, Rackspace accelerates the value you get out of your Oracle applications, whether they run in the cloud on Oracle Cloud Infrastructure (OCI), Amazon Web Services (AWS), Microsoft® Azure®, Google Cloud Platform™, Rackspace Private Cloud or in your own dedicated environments. Rackspace experts analyze your business operations, then design and implement Oracle applications and data that support the ways you want to work. Next, they deploy, manage and optimize those applications and data with the infrastructure that maximizes their effectiveness.

## Key Benefits

With a global presence spanning 150 countries, Rackspace gives you access to a large pool of technology talent. Rackspace Application Services for Oracle delivers functional and technical capabilities across a global platform to continuously deliver on customer-specific business objectives. Gain these key benefits from your deployment of Rackspace Application

Gain these key benefits from your deployment of Rackspace Application Services for Oracle:

- **Cost and efficiency:** By modernizing your Oracle solutions on optimized infrastructure, Rackspace helps lower maintenance costs of legacy systems while generating higher levels of efficiency.
- **Resource optimization:** Rackspace will manage your Oracle application and infrastructure, so you can focus your resources on core business functions.
- **Reliability:** Proactive, always-on service and expertise with best-in-class tools and automation, and Oracle technology delivered when and how you need.
- **Agility and innovation:** By moving toward a cloud-native way of working, you create future stability for your products and can go to market faster, and focus on creating innovative and differentiated customer experiences.

## About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- 20+ years of Oracle experience
- 200+ ERP customers
- 175+ BI & datawarehouse customers
- 5,000+ Database instances under management
- Oracle Platinum Partner

*"It's really helpful to have a partner that has the experience and can bring us along to make sure that we minimize the disruption of those transformational activities from a business perspective, making sure that the business is comfortable with what we're going to do, as well as helping the internal IT staff have the knowhow to implement it as effectively as possible."*

**Bill Berry** :: VP of Information Technology, Cole-Palmer

## Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

## Key Features

Your Rackspace Application Services for Oracle deployment includes access to these additional service options:

**Professional Consulting Services:** Rackspace assists customers in selecting the optimum managed solution and service models to meet your business and integration needs. As Oracle EBS experts, Rackspace specializes in updates, new module implementations, global rollouts, divestitures, assessments and development projections.

Professional Consulting Services include:

- EBS application upgrades
- New module implementations
- Global organization rollouts
- Development projects
- Assessments

**Managed Application Services:** Rackspace Managed Services are designed to help your organization use smart, efficient ways to optimize and generate more value from your Oracle portfolio. These services are designed to deliver value throughout every phase of the application portfolio lifecycle, and help you realize an increased level of interoperability and better return on investment through ongoing maintenance and operations.

Managed Application Services include:

- Advanced configuration and optimization
- Oracle EBS and functional support
- Administration, monitoring and maintenance
- Data services

**Managed Infrastructure Services:** Rackspace provides customers with 24x7x365 support for your supported environments, including Oracle applications and landscapes. Managed infrastructure services are backed by mature, prioritized ticket management with strict adherence to predefined SLAs for customer contact, callback, event escalations, responses and resolutions.

### Take the Next Step

Let's talk about how Rackspace Application Services for Oracle helps you achieve your goals.

Learn more: [www.rackspace.com/oracle](http://www.rackspace.com/oracle)  
Call: **1-800-961-2888**