



Rackspace Professional Services Overview

Accelerate your IT transformation with expert guidance around cloud, applications, data, security and governance.

Wherever you are in your cloud journey, Rackspace® expertise can make a difference. Veteran technology specialists work with you one-on-one every step of the way. They listen to your pain points, get to know your current environment and design everything you need for a successful migration or transformation. Rackspace will handle the details, and provide ongoing management and optimization, while you focus on your core business.

Experts Dedicated To Your Success

Whatever you want to do in the cloud, chances are Rackspace experienced professionals have already done it. Your Rackspace IT transformation team will include experts in cloud services, application services, data services and security and governance. They will help transform your IT department into a trusted center of agility and responsiveness.

Key Features

Rackspace offers a range of robust features to support your cloud journey and help streamline your IT transformation:

Cloud Strategy & Enablement

- **Strategy and maturity assessment:** Assess infrastructure, technology, business needs and current strategy to deliver an appropriate roadmap and best practices for accelerating digital transformation.
- **Cloud readiness assessment:** Build a business strategy to transform your infrastructure with Rackspace IT portfolio assessments and roadmaps.

Migration Services

- **Migration design and planning:** Rackspace engineers take the stress out of your next migration project by designing and planning your migration to mitigate risk and minimize downtime.
- **Migration execution:** When it's time to update your infrastructure or apps, Rackspace has the expertise to successfully execute your migration according to plan and with little disruption.

DevOps Transformation

- **DevOps workshops:** Transform your DevOps and application architecture with a tailored plan based on your current software delivery process that delivers applications faster and more efficiently.
- **DevOps projects:** Get expert guidance for executing your project plan through infrastructure automation, or CI/CD pipelines and tooling.
- **DevOps maintenance:** Receive ongoing assistance from experienced engineers and architects who can help manage your automation tasks.
- **Containerization enablement:** Rackspace experts assess your application portfolio and deploy an automated container solution based on best practices and the needs of your organization.

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

"Any time you're moving a data center, it's a daunting proposition ...[Rackspace] helped us with technical expertise on the details, and helped us move 350 servers and over a petabyte of storage."

Steven Carlberg :: Director of Infrastructure and Security, Feeding America

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Take the Next Step

Let's talk about how Rackspace Professional Services expertise helps you achieve your goals.

Learn more:
www.rackspace.com/professional-services
Call: 1-800-961-2888

Data Modernization

- **Data architecture workshop:** Work side-by-side with Rackspace experts to assess current data analytics capabilities and future goals. Develop a proposed data analytics solution architecture recommendation that is mapped to your organizations goals.
- **Big data accelerator:** Rackspace experts can help design, develop and deploy your big data strategy for a fast, production-ready solution.
- Security and Governance
- **Security assessment:** Rackspace vulnerability assessments and penetration testing services are essential for maintaining your compliance certifications.
- **Project management:** Highly qualified Rackspace project management specialists take charge of your cloud project from the start.

Key Benefits

Rackspace accelerates the value of the cloud during every phase of your digital transformation journey.

Unbiased multi-cloud and SaaS expertise

- Rackspace identifies the right technology for each customer based on scale, performance, security, cost and uptime availability.
- Top-tier partnerships with Amazon, Microsoft®, Google™, VMware® and Salesforce.
- Depth and breadth of expertise built on 20+ years of managing clouds at scale.

The ability to meet you where you are

- Rackspace customizes your journey to the cloud no matter where you are, providing practical service offers that help accelerate your digital transformation.
- Proven service delivery model with repeatable offers that are tailored to your journey to the cloud, from strategy to migration to optimization.

Outcome-focused

- A “Process First. Technology Second®” approach allows Rackspace experts to dig deep and understand your company’s goals.
- Rackspace helps you establish your goals then provides an integrated end-to-end customer experience ranging from professional services to ongoing managed services.
- Increased efficiencies allow you to refocus your valuable resources on the innovation of your products and services.

Accelerating the Value of the Cloud at Every Phase of Your IT Transformation

