



RackSpace Application Services for Oracle ERP

Let RackSpace help you choose the best applications to run critical aspects of your business.

Maximizing your ROI can be challenging, especially if you lack the infrastructure and expertise required for your business to successfully implement and manage the application in-house.

The consequences of an ill-advised decision can impact your business for years to come. Making the right choice should be based on many factors, including:

- Application features and capabilities
- Benefits of and problems solved by the application
- Overall cost and return on your investment
- Resource availability to ensure desired app performance

Let RackSpace host your Oracle® E-Business Suite applications and maximize your return on investment by managing your Enterprise Resource Planning (ERP) apps for you.

Experts Dedicated to Your Success

As applications become more tightly integrated with other systems, you need more access to knowledge of how they interact together. The skilled professionals at RackSpace can help you implement and manage Oracle ERP, transforming your vision into a reality.

As an Oracle Gold Partner, RackSpace has deep expertise managing Oracle services and technologies — and experience supporting over 200 Oracle customers in 30 countries.

Key Features and Benefits

Managed Infrastructure: Enjoy flexible hosting options for your Oracle applications and choose the solution that meets your business requirements for a scalable infrastructure:

- Fully managed dedicated servers (in a RackSpace data center)
- Single-tenant private cloud (in your own data center, or in a service provider's data center)
- Dedicated server connected to a private or public cloud (hybrid cloud)

RackSpace managed hosting services include servers, operating systems, storage, backups, networking and security.

Managed Applications: RackSpace expertise extends beyond infrastructure to the Oracle applications your business uses every day. Leverage industry-leading expertise to manage — and provide on-going support for — your Oracle ERP applications.

RackSpace supports you by:

- Offering best-practice guidance
- Implementing and supporting features and functionality
- Answering questions, troubleshooting and resolving issues
- Adhering to stringent, industry-leading SLAs

About RackSpace

RackSpace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- Oracle Gold Partner
- Oracle Partner of the Year
- Titan Award Winner

“Planning, risk analysis, coordination and execution of the project was flawless with no issues.”

Arun Kumar :: Oracle Applications Lead, Jotun Powder Coatings

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, RackSpace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Managed application services for Oracle include functional support for business processes, customization, consulting and database administration.

Customized Solutions: Certified experts are always available to help you customize your Oracle solution and work with you to:

- Create a strategic roadmap for implementation
- Modify existing — or create new — custom objects
- Optimize your solution for performance and availability

New Implementations: The Oracle experts at Rackspace can help you with everything from Oracle solution design and implementation to performance tuning and CEMLI analysis (for implementing custom extensions to Oracle applications).

Patches and Upgrades: Rackspace will apply fixes and performance upgrades for your Oracle solution and make sure everything continues to work as intended, enabling your IT team to focus on higher-value activities and more strategic initiatives.

Take the Next Step

Let's talk about how Rackspace can help you implement and manage Oracle ERP applications.

Call: **1-800-961-2888**