



Fanatical Support for Microsoft Hyper-V

Gain cost-effective server virtualization, backed by Hyper-V experts and industry-leading SLAs.

Server Virtualization offers profound benefits to both your day-to-day IT practices and your bottom line. Consolidate your workloads with Microsoft® Hyper-V® to help save money, get resources faster and feel confident in your security and disaster recovery plans. Rackspace® takes on the planning and management of your Hyper-V solution with a 100% Network Uptime Guarantee, the latest virtualization security updates and 24x7x365 access to support professionals.

Experts Dedicated to Your Success

Rackspace Microsoft Hyper-V experts bring the following high-performance benefits to your organization:

Flexibility: Unlike other providers, Rackspace offers managed and unmanaged VMs to fit the technical needs and budget of your organization. Managed VMs are online in minutes with automated end-to-end deployment.

Expertise and Support: With over 16 years of experience, Rackspace has the expertise to build and manage the best Hyper-V solution for your needs.

Reliability: Geo-redundancy and high availability, standard with Hyper-V configurations, enable workload continuity and a quick recovery in the event of an outage. Our available 100% Network Uptime Guarantee and one-hour Hardware Replacement Guarantee help ensure reliable and responsive service.

Cost Savings: Hyper-V is free with Windows – there are no hypervisor licenses to buy. Server and VM backups are built-in to save third-party fees. Customers can choose unsupported VMs at no cost.

Key Features

Microsoft Hyper-V from Rackspace combines the cost savings and security benefits of virtualization with trusted support to deliver these key features:

Support and Management	
24x7x365 Access to Support Professionals	Certified Microsoft experts available to help you migrate and manage your workloads with no disruption. Rackspace provides updates, monitoring, patching, troubleshooting, application support, live migrations and architectural guidance, so your IT staff can focus on critical business needs.
Supported and Unsupported VMs Available	Unique to Rackspace: Combine supported VMs for production workloads and unsupported VMs for test and dev needs to lower costs.
Disaster Recovery	
Geo-Redundancy with Hyper-V Replication	Limited IT resources can make developing a disaster recovery plan difficult. Hyper-V includes geo-redundancy and high availability options in all standard configurations, enabling workload continuity and quick recovery in the event of an outage.
Server and VM Backups	Server and VM backups built into our standard configurations help protect businesses from data loss, reduce costs associated with third-party backup options and are a critical piece to an overall DR plan.
Data Assurance with Azure® Site Recovery	Data Assurance with Azure Site Recovery allows users to affordably replicate data stored on Hyper-V with Microsoft Azure, reducing the need for dedicated infrastructure. Only pay for VMs in Azure if a failover occurs.

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- 1,500+ Microsoft certifications worldwide
- More than 1 billion server hours operating clouds at scale
- Five-time Microsoft Hosting Partner of the Year

“Rackspace allowing us to scale has been vital to our success in the hosted environment, and a key reason that a small company like ours has been so successful.”

David Schiffer :: Founder, Safe Banking Systems



- Gold Application Development
- Gold Datacenter
- Silver Data Analytics
- Silver Data Platform
- Silver Messaging



- Gold Data Platform
- Gold Cloud Productivity
- Gold Collaboration and Content
- Gold Hosting
- Gold Small and Midmarket Cloud Solutions

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Cost Efficiencies	
Server Consolidation	Server virtualization with Microsoft Hyper-V reduces capex by consolidating multiple workloads or applications into a virtual infrastructure. Use supported VMs for production workloads or unsupported VMs for test and dev to save money.
Supported and Unsupported VMs	
Hyper-V Licensing Included with Windows 2016	
Unlimited Windows Guest Operating Systems	
Cloud Ready	
An Easier Path to the Azure Cloud	If and when you choose to integrate with or completely migrate a workload to the cloud, Microsoft Hyper-V is an easy path to take. It can be combined with dedicated, on-premises or Microsoft Azure to meet diverse hybrid cloud needs.
Security and Data Compliance	
Single-tenant Environment	Get the enhanced security of a single-tenant environment and mitigate the "noisy neighbor" effect with physically isolated network, compute and storage layers.
PCI, HIPAA, HITRUST Compliance	Microsoft Hyper-V can be configured for PCI and HIPAA compliance needs. Rackspace data centers are HITRUST™ certified.
Control	
Automated End-to-End Provisioning Deploys VMs Online in Minutes	Get resources online and ready for immediate use without waiting and disrupting business. Automated provisioning gives you control of your resources while in a managed environment.
Root Access to Hypervisors to Spin Up or Down on Unsupported VMs	
Monitoring	
Host Configuration Auditing with Azure Desired State Config	Monitoring alerts will help ensure that your environment is always consistent and aligned with Rackspace best practice configurations.
Industry-Leading SLAs	
100% Network Uptime Guarantee	Rest easy knowing you have the most reliable and responsive service in the industry.
One-Hour Hardware Replacement Guarantee	
Scalability	
Scalability with Availability	Scale to thousands of VMs with features like live migration and failover clustering for up to 64 nodes.

Take the Next Step

Let's talk about how Rackspace Microsoft Hyper-V expertise helps you achieve your goals.

Learn more: www.rackspace.com/microsoft/hyper-v
Call: 1-800-961-2888