



Microsoft 365 at Rackspace

Microsoft 365 Business and Enterprise Solutions with Expert Support.

With Microsoft® 365, you get a complete, intelligent solution that empowers your employees to create and collaborate securely. You get Office 365™, Windows® 10 and Enterprise Mobility + Security, plus — when you purchase Microsoft 365 through Rackspace — you get an integrated solution backed by always-on support and expertise from Rackspace.

Rackspace is the trusted Microsoft partner for organizations transitioning their productivity applications to the Microsoft Cloud. If you're concerned about meeting security requirements, Rackspace specialists can work with you to determine your security posture and identify how Microsoft 365 can improve it.

Experts Dedicated to Your Success

Rackspace has deep expertise and years of experience designing, deploying and managing Microsoft productivity solutions across platforms. Microsoft specialists can help your organization get more out of Microsoft 365 with assistance every step of the way — including migration, deployment, daily administrative support, long-term strategic planning and roadmap guidance.

Key Features

Rackspace helps organizations to better plan, migrate, deploy, administer and use Microsoft 365 across their organization. Rackspace expertise, matched by industry-leading support, helps you decrease your IT management burden, while securely increasing productivity and adoption for greater ROI.

Whether your organization is large or small, Rackspace offers full-featured Microsoft 365 packages to fit your specific needs.

Microsoft 365 at Rackspace Includes:

Office 365: This cloud-based suite of enterprise-grade email and productivity applications includes Exchange™, SharePoint®, Teams and the Microsoft Office suite of applications.

Advanced Threat Protection: Safeguard your organization with this real-time cloud-based email filtering service that offers robust zero-day protection from malware and viruses.

Web-Based Access: Collaborate across your network with anywhere-access to applications, including Word®, Excel®, SharePoint, OneDrive®, Teams and StaffHub.

Device and Identity Management: Centrally manage single-sign-on across devices and securely manage apps and data on iOS, Android and Windows. Plus, custom-tailor access to corporate data based on device compliance, location and application sensitivity.

Compliance: Protect your data while addressing regulatory compliance standards such as HIPAA-Business Associate Agreement, FISMA Authority to Operate, SAS 70 / SSAE16 assessments, EU Model Clauses, EU Safe Harbor and ISO 27001 certification.

Security: Protect data, user identities, email and mobile access through a suite of features that includes encryption, data loss prevention, anti-spam and anti-malware protection.

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- Five-time Microsoft Hosting Partner of the Year
- Over 1,500 Microsoft certifications worldwide
- 150+ MCSA certified staff in 365

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Key Benefits

Achieve More Together: Create, connect and collaborate with people, inside and outside your company.

Anywhere Productivity: Enable your people to be productive anywhere, on their favorite devices.

Always-on Security: Help protect your data and devices from one simple dashboard that is always up to date.

Simplified for Business: Manage all your IT services in one place and minimize administrative duties so you can focus on what matters: your business.

Services Delivered Your Way

Unlimited Support: Get 24x7x365 access to award-winning Rackspace support via chat, phone or ticket from a team of productivity specialists.

Multiple Migration Options to Choose From: Manage your own migration via the Rackspace self-service migration tool, or let a dedicated team of Rackspace specialists help you plan and perform your email data migration.

Access to Top-tier Microsoft 365 Experts: Backed by hundreds of Microsoft Certified Professionals and over 150 365 MCSA certified staff, Rackspace can help you get the most from your Microsoft 365 investment.

Comparison of Plans

| | Features (New in Red) | Office 365 BP | Microsoft 365 Business | Microsoft 365 E3 | Microsoft 365 E5 |
|-----------------------------------|---|------------------|---------------------------|---------------------|---------------------|
| | Estimated retail price per user per month \$USD | \$15 | \$23 | \$37 | \$62.75 |
| | Maximum number of users | 300 | 300 | Unlimited | Unlimited |
| Office Apps | Install Office on up to 5 PCs/Macs + 5 tablets + 5 smartphones per user (Word, Excel, PowerPoint, OneNote, Access), Office Online | Business | Business | ProPlus | ProPlus |
| Email & Calendar | Outlook, Exchange Online | 50Gb | 50Gb | Unlimited | Unlimited |
| Chat-based Workspace, Meetings | Microsoft Teams | • | • | • | • |
| File Storage | OneDrive for Business | 1 Tb | 1 Tb | Unlimited | Unlimited |
| Social, Video, Sites | Yammer, SharePoint Online, Planner | • | • | • | • |
| | Stream | | | • | • |
| Business Apps | Scheduling Apps – Booking, StaffHub | • | • | • | • |
| | Business Apps – Outlook Customer Manager, MileIQ ¹ , Invoicing | • | • | | |
| Threat Protection | Microsoft Advanced Threat Analytics, Device Guard, Credential Guard, App Locker, Enterprise Data Protection, | | | • | • |
| | Office 365 Advanced Threat Protection | | • | | • |
| | Windows Defender Advanced Threat Protection | | | | • |
| | Office 365 Threat Intelligence | | | | • |
| Identity & Access Management | Azure Active Directory - SSPR Cloud Identities, MFA, SSO >10 Apps | | • | • | • |
| | Azure Active Directory - Conditional Access, SSPR Hybrid Identities, Cloud App Discovery, AAD Connect Health | | | • | • |
| | Credential Guard and Direct Access | | | • | • |
| | Azure Active Directory Plan 2 | | | | • |
| Device & App Management | Microsoft Intune , Windows Autopilot | | • | • | • |
| | Microsoft Desktop Optimization Package, VDA | | | • | • |
| Information Protection | Unlimited Exchange Archiving², Office 365 Data Loss Prevention, Azure Information Protection Plan¹ | | • | • | • |
| | Azure Information Protection Plan ² , Microsoft Cloud App Security, O365 Cloud App Security | | | | • |
| On-Prem CAL Rights | ECAL Suite (Exchange, SharePoint, Windows, SCCM, Win. Rights Management) | | | • | • |
| Compliance | Litigation Hold, eDiscovery, Compliance Manager, Data Subject Requests | | • | • | • |
| | Advanced eDiscovery, Customer Lockbox, Advanced Data Governance | | | | • |
| Analytics | Power BI Pro, MyAnalytics | | | | • |
| Voice | PSTN Conferencing, Cloud PBX | | | | • |

1. Available in US, UK, Canada

2. Unlimited when auto-expanding turned on

Take the Next Step

Let's talk about how Rackspace Microsoft 365 expertise helps you achieve your goals.

Learn more: www.rackspace.com/office-365/microsoft-365
Call: 1-800-961-2888