

RACKSPACE SERVICE BLOCKS: MANAGE AND OPERATE FOR GOOGLE CLOUD PLATFORM

Maximize cloud performance and minimize cloud management with Rackspace tooling, automation and expertise.

You have migrated and deployed your applications to the cloud, but managing and operating them presents another set of challenges. Things can go wrong at the most inopportune times, and your technical resources may lack cloud expertise to get things back on track. You need an experienced cloud partner to be available around the clock to help manage, monitor and optimize your cloud environment.

WHY RACKSPACE FOR CLOUD MANAGEMENT AND OPERATIONS?

Rackspace Manage and Operate Services can reduce the cloud management burden weighing on many internal IT teams through tooling and automation. And, of course, you also get 24x7x365 access to cloud expertise.

KEY FEATURES

24x7x365 Technical Operations: Rackspace technical support professionals are available around the clock to resolve issues quickly and effectively.

Technical Account Manager: You get access to certified cloud specialists and a named Technical Account Manager to coordinate escalations, help ensure technical issue resolution and focus on account operations.

Enhanced Tooling and Automation: Custom tooling and automated templates simplify daily cloud operations.

Monitoring & Alerts: Minimize the impact of incidents through proactive monitoring and guaranteed response times as fast as 15 minutes for critical incidents.

Business Reviews: Regularly scheduled account reviews help ensure alignment with your business objectives and goals.

ADDITIONAL SERVICES

Every business faces unique challenges, and Rackspace services offer flexible, specialized cloud solutions to solve your constantly evolving needs – regardless of where you are in your cloud journey. Additional Managed Public Clouds offerings include:

Cloud Foundation: Manage your accounts and user permissions from a consolidated control panel. Extend Google support with 24x7x365 ticketed access to Rackspace cloud experts.

Architect and Deploy: Certified cloud architects design, build and deploy your cloud infrastructure to meet your specific requirements.

Complex Cloud Operations: Get access to advanced, named technical resources, including solution architects, lead engineers, containers/Kubernetes experts and DevOps experts to optimize public cloud operations and architectural infrastructure.

ABOUT RACKSPACE

- A leader in 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for the majority of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- Data centers on five continents
- 150+ Google Cloud Platform Certifications



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www.rackspace.com/managed-google-cloud