



# Rackspace Service Blocks: Manage and Operate For Azure

Maximize cloud performance and minimize cloud management with Rackspace tooling, automation and expertise.

You have migrated and deployed your applications to the cloud, but managing and operating those apps presents a new set of challenges. Things can go wrong at the most inopportune times and your technical resources may lack cloud expertise. You need an experienced cloud partner to be available 24x7x365 to help manage, monitor and optimize your Microsoft® Azure® environment.

## Why Rackspace for Cloud Management and Operations?

Rackspace is a next-generation cloud services provider that manages the full cloud lifecycle including Manage and Operate Services for daily management of your public clouds. Rackspace provides the tooling, automation and 24x7x365 access to cloud expertise to help reduce the burden of managing, monitoring and operating your Azure infrastructure.

## Key Features

**24x7x365 Technical Operations:** Rackspace technical support professionals are available around the clock to resolve issues quickly and effectively

**Technical Account Manager:** Certified cloud specialists and a named Technical Account Manager (TAM) will coordinate escalations, help ensure technical issue resolution and focus on account operations.

**Enhanced Tooling and Automation:** Custom tooling and automated templates simplify daily cloud operations.

**Passport:** Secure access management allows you to manage and access your cloud instances easily and securely.

**Monitoring & Alerts:** Monitoring alerts come with guaranteed response times — as fast as 15 minutes for critical incidents.

**Business Reviews:** Regularly scheduled account reviews help ensure alignment with your business objectives and goals.

## About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- Data centers on five continents
- 1,500+ Microsoft certifications worldwide
- 150+ Microsoft Azure certifications worldwide
- 13 Microsoft competencies
- Five-time Microsoft Hosting Partner of the Year
- 18+ years supporting Microsoft technology

## Gold Microsoft Partner

Azure Expert MSP



## Microsoft Partner



Gold Datacenter  
Gold Data Platform  
Gold Cloud Platform  
Silver Enterprise Mobility Management  
Silver Data Analytics

## Microsoft Partner



Gold Messaging  
Gold Cloud Productivity  
Gold Collaboration and Content  
Gold Small and Midmarket Cloud Solutions  
Silver Communications

## Microsoft Partner



Gold DevOps  
Gold Application Development  
Gold Application Integration

## Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

## Additional Services

Every business faces unique challenges, and Rackspace services offer flexible, specialized cloud solutions to solve your constantly evolving needs — regardless of where you are in your cloud journey. Additional Managed Public Clouds offerings include:

**Cloud Foundation:** More easily manage your accounts and user permissions in a consolidated control panel. Extend Microsoft Azure support with 24x7 ticketed access to Rackspace cloud experts.

**Architect and Deploy:** Certified cloud architects design, build and deploy your cloud infrastructure to meet your specific requirements.

**Complex Cloud Operations:** Get access to advanced, named technical resources, including solution architects, lead engineers, containers/Kubernetes experts and DevOps experts to optimize public cloud operations and architectural infrastructure.

### Take the Next Step

Let's talk about how Rackspace Microsoft Azure expertise helps you achieve your goals.

Learn more: [www.rackspace.com/microsoft/managed-azure-cloud](http://www.rackspace.com/microsoft/managed-azure-cloud)

Call: **1-800-961-2888**