



Rackspace Service Blocks for AWS: Overview

Flexible services and custom-built solutions for AWS.

No two cloud journeys are the same. Organizations often have varying requirements across teams, business units and applications, with multi-cloud strategies adding to this complexity. Cloud management needs also change and shift as businesses navigate cloud adoption.

Rackspace Service Blocks™ meet you exactly where you are on your AWS cloud journey, allowing you to build customized cloud solutions that match your specific needs. Service blocks provide the flexibility to change or grow cloud services as your needs change, adding maximum value by delivering only the services and support you need the most.

Why Service Blocks for AWS?

Rackspace is a next-generation managed service provider, helping customers navigate their journey to the cloud and accelerate their digital transformation. A team of certified AWS experts deliver expertise, optimization and unmatched support for your entire cloud lifecycle.

Key Benefits

Customization: Service blocks are designed to support specific cloud needs such as migration, deployment, operational support, automation and cost governance. Easily select and combine service blocks to build customized solutions to meet varying needs across your organization.

Flexibility: As your cloud needs grow or shift over time, Rackspace will work with you to add, change and customize service blocks according to your AWS requirements.

Maximized Value: Rackspace delivers the specific cloud services and support you need, helping reduce unnecessary cloud management costs by focusing exclusively on the outcomes that are most critical to your business.

Service Blocks

Choose from the following Rackspace Service Block offerings for AWS:

Platform Essentials: Easily manage your accounts and user permissions in a consolidated control panel. Extend cloud support with 24x7x365 ticketed access to Rackspace cloud experts. Reduce costs, improve reliability and add security and redundancy across your public cloud infrastructure with industry-leading tooling and automated analytics reporting.

Architect & Deploy: Certified cloud architects design, build and deploy your cloud infrastructure to meet your specific requirements, leveraging cloud architecture best practices for optimal performance and reliability.

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- Recognized by Gartner as a HIPAA-ready cloud service provider
- HITRUST CSF-certified dedicated hosting environment
- Certified Level 1 PCI Service Provider on AWS
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- Customers in 150+ countries

Qualifications

- 1,000+ AWS technical certificates worldwide
- AWS Premier Consulting Partner
- AWS Audited Managed Service Partner
- AWS Migration Acceleration Program (MAP) Partner
- 7+ AWS partner competencies
- Compliance adherence with ISO 27001, PCI, SSAE 1, SOC, GDPR, CPS, HIPAA, FedRAMP, FISMA and DFARS

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

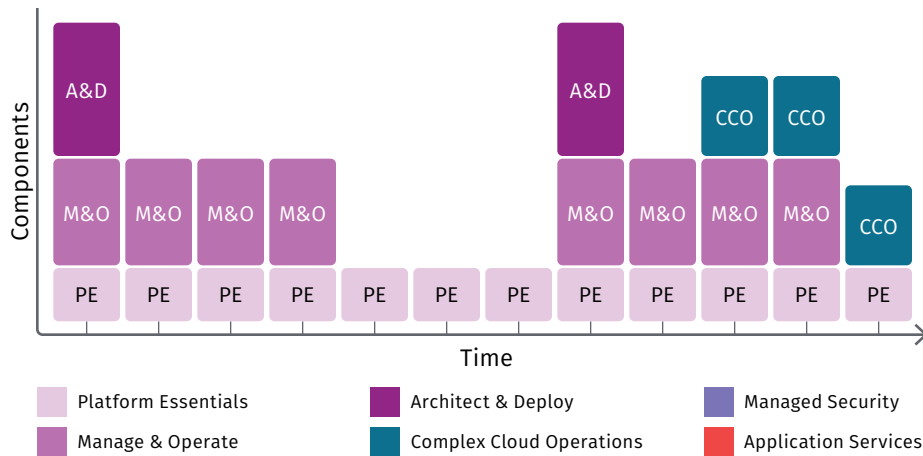
Discover & Enhance: Rackspace experts assess your existing public cloud environment and make best-practice-based recommendations for security, availability and performance, along with updates to existing deployments. Once completed, you can select ongoing management from Rackspace via upgrading to the Manage & Operate service block.

Manage & Operate: Reduce the burden of managing, monitoring and operating your public cloud infrastructure through tooling and 24x7x365 operational support from an army of certified cloud specialists. This service block incorporates enhanced tooling and automation to help reduce the burden of managing, monitoring and operating your public cloud infrastructure.

Complex Cloud Operations: Gain access to advanced, named technical resources to help optimize public cloud operations and architectural infrastructure.

Service Blocks

Example service block solution over time



Take the Next Step

Let's talk about how Rackspace Service Blocks for AWS help you achieve your goals.

Learn more: <https://www.rackspace.com/cloud/public/service-blocks>

Call: 1-800-961-2888