

RACKSPACE SERVICE BLOCKS: COMPLEX CLOUD OPERATIONS FOR AZURE

Advanced operational guidance and support from certified cloud specialists.

Large organizations and businesses running highly complex cloud environments often require customized cloud architecture and access to highly skilled cloud resources. Finding the right level of technical expertise can be challenging – talent is scarce, expensive and hard to retain. Rackspace Complex Cloud Operations help you manage ongoing operational challenges and keep you informed of ever-evolving cloud features.

WHY RACKSPACE FOR COMPLEX CLOUD OPERATIONS?

Rackspace is a next-generation cloud services provider that manages the full cloud lifecycle. The Complex Cloud Operations service offers access to advanced technical resources so that you can better manage Azure operations and infrastructure architecture.

KEY FEATURES

Expertise: Named technical resources, including solution architects, lead engineers, containers/ Kubernetes experts and DevOps experts help optimize public cloud operations and architectural infrastructure.

Optimized Custom Configurations: Custom configurations include monitoring services, OS optimization, patch management, alert response runbooks and deployment management.

Architecture Best Practices Recommendations: Periodic reviews of your environment will include recommendations on security, availability, performance and costs, along with remediation support.

Knowledge Sharing: Rackspace offers roadmap sessions, training sessions on cloud topics and internal meetings to consult on upcoming changes to your environment.

Incident Resolution: You'll receive advanced support from a named resource with deep understanding of your environment who can help manage incidents and serve as an escalation point for complex issues.

ADDITIONAL SERVICES

No business is the same, nor the challenges they face. With that in mind, Rackspace Service Blocks are designed to be flexible and specialized cloud solutions designed to solve your constantly evolving needs regardless of where you are in your cloud journey. Additional Managed Public Cloud Service Blocks include:

Cloud Foundation: More easily manage your accounts and user permissions in a consolidated control panel. Extend Microsoft Azure support with 24x7 ticketed access to Rackspace cloud experts.

Architect and Deploy: Certified cloud architects design, build and deploy your cloud infrastructure to meet your specific requirements, leveraging cloud architecture best practices for optimal performance and reliability.

Manage and Operate: Reduce the burden of managing, monitoring and operating your public cloud infrastructure through enhanced tooling and 24x7x365 operational support from a team of certified cloud specialists.

TRUST RACKSPACE

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20 years of hosting experience
- Customers in 150+ countries
- Data centers on five continents

QUALIFICATIONS

- 1,300+ Microsoft certifications worldwide
- 200+ Microsoft-certified professionals
- 150+ Microsoft Azure certifications worldwide
- 100+ Microsoft Azure-certified professionals
- 13 Microsoft partner certifications
- 5X Microsoft Hosting Partner of the Year
- 17+ years supporting MSF technology
- Rackspace adheres to the following information security standards: ISO 27001, PCI, SSAE1, SOC, U.S.-EU Privacy Shield, CPS, HIPAA, FedRAMP, FISMA, DFARS

Gold

Microsoft Partner
Azure Expert MSP



Microsoft Partner

Gold Datacenter
Gold Data Platform
Gold Cloud Platform
Silver Enterprise Mobility Management
Silver Data Analytics



Microsoft Partner

Gold Messaging
Gold Cloud Productivity
Gold Collaboration and Content
Gold Small and Midmarket Cloud Solutions
Silver Communications



Microsoft Partner

Gold DevOps
Gold Application Development
Gold Application Integration



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