



Rackspace Database (DBA) Services

Peak database performance made easy.

Maintaining infrastructure and tuning databases can be a major drain on IT resources. Database administrators (DBAs) often spend their time managing existing databases, leaving little time to provision, test and tune new databases that support application development.

Rackspace DBA Services helps you quickly get your databases up and running and ensures peak database performance, minimizing the hassle of management and freeing up your IT resources.

Experts Dedicated to Your Success

Rackspace has experience across all supported database technologies, with thousands of deployments and hundreds of certified DBAs, solutions architects, engineers and more to help you manage your database of choice.

When you select Rackspace to manage your databases, you gain access to teams of certified DBAs who provide the technical skills and experience you need to effectively operate your database environments.

Key Benefits

Whether you're running on dedicated hardware or in the cloud, Rackspace DBA Services delivers an additional layer of assistance with architecture design, administration, monitoring or troubleshooting.

A lead database administrator: Every DBA Services account is assigned a named DBA to act as an expert both on the database platform and the application environment that it supports.

Simplified operations: Let Rackspace experts handle time-consuming tasks like installation, maintenance and basic troubleshooting. You also can take advantage of performance recommendations, monitoring and DBA guidance.

Improved time-to-market: Rackspace experts work to get your databases up and running fast. With Rackspace helping you handle infrastructure and database management, your DBAs, engineers and developers are free to focus on application innovation, which speeds up time-to-market.

Hybrid flexibility and security: Combines the performance of dedicated servers with the flexibility and scalability of the cloud when you choose to build out a hybrid cloud environment. Enhances security using Managed Service, including firewalls, backups and more.

Key Features

Rackspace DBA Services gives your organization many critical key features including the following:

MySQL

- Configuration of MySQL replication or advanced installation options
- MySQL Server performance analysis and optimization
- Initial overall environment assessment (complete database server analysis, including MySQL and OS)
- MySQL Server performance and resource utilization
- Analysis of slow queries

Microsoft SQL Server

- Initial environment assessment and performance recommendations

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- Named the first-ever Certified Hosting Partner by MySQL
- Five-Time Microsoft® Hosting Partner of the Year
- 100+ Microsoft-certified professionals
- Oracle Platinum Partner
- Over 1,500 Oracle deployments

"By hosting SQL server 2012 with Rackspace, we have the scalability we need to spin up databases very quickly and cost-effectively, thanks to the cloud delivery model."

Paul Rushworth :: Platform Manager, Xero

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

- Database performance monitoring
- Customized maintenance plans
- DBA guidance for performance improvement
- Real-time database troubleshooting
- Generally accepted database best practice recommendations

Oracle

- Initial environment assessment and performance adjustments
- Database environment monitoring and statistics collection
- Emergency escalations to senior DBA 24x7x365
- DBA guidance for performance optimization

NoSQL Databases

- Initial environment assessment and database design
- Database environment monitoring and statistics collection
- Emergency escalations to DBAs 24x7x365
- Database health checks and performance tuning

Available platforms

- Rackspace Dedicated Servers
- Microsoft Private Cloud
- VMware® Private Cloud
- Amazon Web Services (AWS) Relational Database Service (RDS)

Take the Next Step

Let's talk about how Rackspace DBA Services help you achieve your goals.

Learn more: www.rackspace.com/data/dba-services

Call: **1-800-961-2888**