



# Rackspace Compliance Assistance

Address your governance, risk and compliance (GRC) goals.

Businesses are challenged with keeping their cloud environments up-to-date. Not only do they have to deal with ever-changing compliance regimens, they also need experts to help them define, manage and validate their governance, risk and compliance (GRC) requirements.

## Experts Dedicated to Your Success

Rackspace provides compliance assistance services from a team of compliance experts dedicated to helping you define, manage and validate the GRC goals that are important to your business, including PCI-DSS, HIPAA and HITRUST.

## Key Benefits

Whether you are a healthcare or life sciences organization with personal health information (PHI) or a retail or financial services organization with personally identifiable information (PII) and cardholder data, Rackspace is here to help you simplify the complex challenge of meeting the compliance requirements of your hosted environment.

- **Industry best practices to address your compliance goals:** Rackspace specialists use leading technologies to support the compliance-related monitoring, management and reporting required to help you with your specific compliance goals.
- **Support your compliance IT and GRC teams with an expert assessment of your hosted environment:** An initial evaluation of your environment against your compliance requirements from the Compliance Assistance Team will provide you with a deeper understanding of your compliance needs.
- **Ongoing management and expert remediation services:** Our compliance experts provide ongoing monitoring, management and remediation guidance, with options available for full remediation services.
- **Visibility and reporting:** Access to the Rackspace Managed Security portal provides weekly (reserved for audit periods) and monthly Compliance Assistance Reports that cover details on your environment.
- **Quarterly check-ins:** Rackspace will assess your hosted environment on a quarterly basis and identify beneficial changes to meet your GRC goals.

## About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

*“As our needs grew to protect personal health information, the first place we looked was Rackspace.”*

**Joe Sinacore** :: Director of Education & Development, National Kidney Registry

## Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

## Key Features

Rackspace employs industry best practices and advanced solutions to help you meet your GRC goals. This includes deploying advanced technology solutions into your environment to support compliance-related monitoring and management functions.

- **Configuration monitoring:** Security configuration profiles will be assigned to hosts based on Center for Internet Security (CIS) guidelines. Rackspace detects and logs deviations from these profiles to allow for comprehensive documentation and reduced vulnerability windows.
- **Vulnerability scanning:** Regular vulnerability scanning to determine if common vulnerabilities and exposures (CVEs) are present in the environment.
- **User Access Monitoring (UAM):** Rackspace monitors and documents user host access, authentication levels and login times to help ensure that customers can prove compliance with access controls.
- **File Integrity Monitoring (FIM):** Changes to files are detected and reported based on your security and compliance requirements.

### Take the Next Step

Let's talk about how Rackspace Compliance Assistance can help you achieve your GRC goals.

Learn more: [www.rackspace.com/security](http://www.rackspace.com/security)  
Call: 1-800-961-2888