Rackspace Managed Security Compliance Assistance

Address your governance, risk and compliance (GRC) goals.

Define, manage and validate your governance, risk and compliance (GRC) requirements with help from Compliance Assistance. Rackspace matches specialized hosting expertise with a 24x7x365 security operations center to provide a solution tailored to your business needs.

Experts Dedicated to Your Success

Rackspace has the technology expertise to help you define, manage and validate GRC goals. And this expertise is backed by the 24x7x365 Rackspace security operations center and leading technologies to support compliance-related monitoring and management.

Key Benefits

Rackspace is here to help you simplify the complex challenge of meeting your compliance requirements, from PCI to HITRUST to GDPR.

- **Address your compliance goals:** Rackspace specialists can provide monitoring, management and reporting required to help you with your specific compliance goals.

- **Support your compliance expertise on your IT and GRC teams:** The Compliance Assistance team can help your team with an infrastructure assessment for your compliance requirements. As part of the service offering, each customer is assigned a named support representative who will facilitate the infrastructure review process.

- **Employ industry best practices and advanced solutions:** Compliance Assistance professionals use leading technologies, such as those offered by Rackspace Managed Security, to support compliance-related monitoring and management. This includes a targeted configuration based on specific compliance requirements, anti-virus/antimalware, patch monitoring, user monitoring, file integrity monitoring and a vulnerability assessment.

- **Address compliance goals while lowering TCO:** Compliance Assistance may provide significantly lower total cost of ownership (TCO) over internally developed hosted solutions and support.

Key Features

From the initial evaluation and auditing of your environment to ongoing monitoring and management, Rackspace is here to address your GRC needs.

- **Targeted onboarding process:** You'll gain a deeper understanding your environment and its needs.

- **Full-spectrum solutions:** Rackspace will suggest integration with other security offerings, where available.

- **Quarterly check-ins:** Rackspace will assess your hosted environment and identify beneficial changes.

- **Dedicated support representatives:** Rackspace experts will be assigned to facilitate your infrastructure audit.

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide

- 3,000+ cloud experts

- Hosting provider for more than half of the Fortune 100

- 20+ years of hosting experience

- Customers in 150+ countries

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

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- **Configuration hardening and monitoring:** Security configuration profiles will be assigned to hosts based on accepted standards, such as those from the Center for Internet Security (CIS), as well as community best practices. Rackspace detects and logs deviations from these profiles in real time to allow for comprehensive documentation and reduced vulnerability windows.

- **Patch monitoring:** Rackspace patch monitoring provides an understanding of any threats that are applicable to an environment, including which common vulnerabilities and exposures (CVEs) are present in the environment.

- **User monitoring:** Rackspace monitors and documents user host access, authentication levels and login times to ensure that customers can prove compliance with access controls.

- **File integrity management:** Changes to files are detected, reported and documented based on your security and compliance requirements.

Take the Next Step

Let's talk about how Rackspace Compliance Assistance can help you achieve your GRC goals.

Learn more: **www.rackspace.com/security**
Call: **1-800-961-2888**