



# Rackspace Colocation

Secure your hardware in world-class data centers.

When you need to move from your data center, but also rely on applications that aren't suited for the cloud, Rackspace® Colocation can help. Rackspace can even help with the toughest challenges, such as dealing with applications that require significant refactoring before they can be moved to a new infrastructure platform, or calculating a financial incentive to realize the entire book value of your existing hardware investment. The Rackspace Colocation solution allows you to accommodate your legacy applications, make sound financial decisions and position your business for cloud success in the future.

## Experts Dedicated to Your Success

With Rackspace Colocation, you don't have to make a trade-off between getting the most out of your existing hardware and setting yourself up for a future in the cloud. Rackspace makes it possible for your organization to deploy and manage your existing infrastructure in best-in-class data center facilities, while eliminating the hassle and cost of running your own data center.

## Key Features

Rackspace Colocation is currently available in select data centers across North America, Europe and Asia, where it provides thousands of organizations with the following business-advancing features:

**Built-In Redundancy:** Rackspace data centers are built with multiple layers of redundancy, including physical security, power, cooling and network. This makes them more resilient, giving you greater uptime and reliability.

**Easy Billing:** Colocation capacity is reserved by the kilowatt (kW) and is billed monthly beginning at 4 kW per rack.

**Cross-Connectivity:** Rackspace provides cross-connects for direct access to the public cloud (AWS, Azure® and GCP, for example), private cloud, third-party data centers or the Rackspace managed hosting environment of your choice.

**Added Security:** Rackspace employs multi-level physical and network security protocols, including biometric authentication and 24x7x365 surveillance.

**Immense Bandwidth:** You get the performance gains of blended bandwidth across a global network of internet service providers.

**Smart Hands Service:** You can access service via the customer portal where professionals perform hardware installations, drive swaps and handle cable management tasks.

**Industry-Leading SLAs:** Rackspace offers industry-leading SLAs and guarantees including:

- 100% Network Uptime
- 100% HVAC and Power
- Smart Hands Guarantee:
  - That work will begin within one hour of the Smart Hands request.
  - That work will be completed within 24 hours of the Smart Hands request.

## About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

## Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

## Services Delivered Your Way

**Data Center Expertise:** Rackspace highly trained engineers monitor systems around-the-clock, constantly overseeing the security and uptime of the infrastructure. To create a highly resilient environment for your business-critical apps and data, Rackspace has built in multiple layers of redundancy. Physical security, power, cooling and networks are each at least N+1 redundant.

**A Partner For Digital Transformation:** Rackspace offers broad expertise and a portfolio of services across leading cloud platforms and technologies. Experts help you tap the power of the cloud without the pain and expense of managing it all yourself. If your cloud strategy or digital transformation plans include moving your applications to a private cloud, public cloud, virtualized or bare-metal platform at some point in the future, Rackspace is the only colocation provider that can guide you step-by-step to the optimal technology platform for each of your unique workloads. When you rely on this level of expertise for the day-to-day operations of your cloud, you're free to focus on your core business and find new ways to innovate.

## Compliance Certifications

- ISO/IEC 27001
- ISO 14001
- ISO 18001
- ISO 9001
- SOC 1 (SSAE 18)
- SOC 2
- SOC 3
- PCI DSS Level 1
- FEDRAMP JAB P-ATO
- NIST 800-53
- FISMA
- NIST 800-171 ("DFARS")
- CJIS
- ITAR
- FIPS 140-2
- HITRUST®

### Take the Next Step

Let's talk about how Rackspace colocation expertise helps you achieve your goals.

Learn more: [www.rackspace.com/colocation](http://www.rackspace.com/colocation)  
Call: **1-800-961-2888**