



# Rackspace Advanced Monitoring & Resolution for Security

24x7x365 security technology health monitoring and incident containment support

The constant evolution of cybersecurity threats, combined with application sprawl across multiple clouds, complex compliance mandates and talent gaps, makes it easy for technical issues, coverage gaps and new vulnerabilities to surface in your environment. Your ability to quickly prioritize and resolve security issues has never been more critical. Rely on certified cloud security experts to be the first line of defense for critical incidents, break/fix issues and provide health checks for your cloud environment.

## Experts Dedicated to Your Success

Rackspace Advanced Monitoring & Resolution for Security provides 24x7x365 security technology health monitoring with incident containment. The security experts at Rackspace Technology have deep knowledge and experience in both IT security and cloud security, and they hold 800+ security industry certifications — including 100+ cloud security certifications from AWS, Microsoft® Azure® and Google Cloud Platform™.

## Key Capabilities

**Expert onboarding:** During your onboarding process, Rackspace Technology will help your business establish a security operations runbook for security incident escalation and resolution procedures.

**Security technology health monitoring:** Experts monitor the security technology in your covered environment so your team can rest easy. Whether it's a misconfiguration or something more, you'll be given recommended actions based on industry best practices to remediate the issue.

**Security automation and incident containment:** When a security incident is identified in your environment, an automated or runbook-defined incident containment process begins. You can also submit your cloud security break/fix requests via the Help Desk for expert support.

## Additional Services

**Rackspace Elastic Engineering for Security:** Transform your cloud security operations with a dedicated pod of certified security experts who work as an extension of your team to architect, engineer and manage security and compliance solutions for your organization.

### Take the Next Step

Let's talk about how Rackspace Advanced Monitoring and Resolution for Security can help improve your cyber security processes.

Learn more: [www.rackspace.com/security](http://www.rackspace.com/security)  
Call: 1-800-961-2888

## About Rackspace Technology®

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 2,500+ cloud engineers
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120+ countries
- HITRUST CSF-certified dedicated hosting environment
- 2,700+ AWS technical certificates worldwide
- AWS Security Hub Partner
- Google Cloud Platform Security Specialization
- IDC- and Forrester-recognized security practices
- 800+ security certifications, including 100+ cloud security certificates from AWS, Microsoft Azure, and Google Cloud Platform

*"We've already seen how quickly the threat landscape can change. Right now, for instance, we've seen an increase in the use of imitation sites and impersonation attacks, as well as a lot of phishing attempts. Having a partner like Rackspace Technology to work with gives us the assurance that we will be prepared for anything."*

Caroline Abbondanza :: Group CTO, Brooks MacDonald

## Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.