

# RACKSPACE APPLICATION SERVICES FOR ADOBE EXPERIENCE MANAGER

*Proven, highly performant Adobe Experience Manager solutions that allow your teams to keep their focus on customer engagement and conversion.*

Rackspace Application Services for Adobe Experience Manager (AEM) removes the complexity of architecting, hosting and monitoring AEM, while providing easy access to specialized support options tailored for AEM customers. We offer a range of deployment and infrastructure options to suit your businesses needs, including your choice of Azure IaaS, AWS, or private cloud. This allows you to choose managed service offerings for your infrastructure, applications and security – while tapping into hundreds of years of collective expertise.

## WHY RACKSPACE FOR APPLICATION SERVICES FOR AEM?

A great customer experience starts with a high-performing application. Rackspace employs AEM-certified architects and engineers, application support engineers, and infrastructure experts to architect, optimize and support your digital platform, significantly increasing your chances of a successful deployment and helping you create a great customer experience. As a recognized leader in digital experience solutions, we know what it takes to build and manage the right solution for your online needs. And we back your solution with our award-winning **Fanatical Support**<sup>®</sup>, so you can focus on what matters most – building great customer experiences, increasing brand loyalty and maximizing revenue.

## KEY BENEFITS

**Agility:** AEM environments are architected with performance, scalability, high availability and security in mind.

**Performance:** Optimized environments help ensure fast page loads to keep engagement and conversions high, even during major events and unexpected surges.

**Maintenance:** We provide the ongoing maintenance required to keep your AEM environment healthy and highly performant.

**Reliability:** We provide an optional 100% Production Platform Uptime Guarantee to help ensure that your infrastructure is architected for high availability and cloud provider best practices. And Rackspace experts are always on hand to help solve unforeseen issues.

**Security:** We proactively adhere to AEM best practices and apply service packs and hot fixes while offering a wide range of security solutions to protect your brand.

## EXPERTISE

Rackspace employs certified specialists with deep hosting and AEM expertise:

- **#1 HOSTING PROVIDER** Rackspace has been the #1 hosting provider to the Internet Retailer Top 1,000 for seven years running.
- **FULL RANGE OF SOLUTIONS** Rackspace offers a full range of solutions to run both ecommerce and content management applications, for an integrated and cohesive digital solution.
- **PROVEN REFERENCE ARCHITECTURES** Rackspace has a full range of predefined, proven reference architectures and 500+ AEM server deployments, all architected by in-house AEM-certified experts for performance, reliability, scalability and security.

## TRUST RACKSPACE

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- Hosting provider for more than half of the Fortune 100
- 3,000+ cloud experts
- 20+ years of hosting experience
- Customers in 150+ countries
- Five-time Microsoft Hosting Partner of the Year
- AEM-certified architects, engineers, developers and DevOps specialists
- 40+ years of combined AEM experience
- 500+ AEM server installations under management
- Recognized leader in web hosting and application management

## CONTACT US

1-800-961-2888

[www.rackspace.com/wcm/aem](http://www.rackspace.com/wcm/aem)



## SERVICE

We deliver **Fanatical Support** for the world's leading clouds – it's the specialized expertise and 24x7x365, results-obsessed customer service that's been a part of our DNA since 1999. We offer self-managed and fully managed service, and our architecture support takes the guesswork out of designing the right AEM solution. With Rackspace, you can:

- **REDUCE COMPLEXITY** Our architects and engineers remove the complexity of architecting, hosting and supporting AEM.
- **RELY ON CERTIFIED AEM ENGINEERS** When you choose Application Operations for Digital Apps for AEM, you'll have 24x7x365 access to AEM-certified application support engineers for in-depth application support, monitoring and response.

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