



DevOps Professional Services

Gain smarter operations for superior technology outcomes.

To succeed in a competitive marketplace, you need to accelerate innovation and time-to-market, improve deployment quality and make operations more efficient. DevOps models, processes and tools can help you get there. However, your own teams may not have the time, experience or specialized skills to implement DevOps transformation while meeting their everyday obligations. Rackspace® can help with DevOps service based on hard-earned, real-life experience helping many organizations successfully implement DevOps practices.

Experts Dedicated to Your Success

Rackspace Professional Services DevOps experts are uniquely qualified to help you successfully automate and standardize processes for infrastructure deployment. They have developed a structured program to accelerate your DevOps journey. Get up to speed on popular configuration management tools and DevOps methodologies with the same Rackspace DevOps specialists behind their industry-leading products and specialized white paper library. You'll also learn the techniques behind resource provisioning, continuous integration (CI) and automated application performance monitoring.

Key Services

Rackspace splits DevOps service into these three workstreams: Workshops, Projects and Maintenance Plans.

Workshops: Rackspace works closely with your teams to identify which options will work best for you, from strategic decisions on operational structure to selection of the right tools and platforms. Example workshops include:

- Developing DevOps or cloud competency centers of excellence
- Building shared responsibility systems where collaboration is the norm
- Enabling technical teams to enhance automation knowledge and capabilities quickly

After each workshop, Rackspace delivers a comprehensive report assessing your current status and a clear roadmap of recommended actions to achieve short-, medium- and long-term goals.

Projects: Rackspace delivers tailor-made DevOps systems across all Rackspace-supported platforms, including Windows® and Linux® operating systems running on dedicated hosts and cloud services. DevOps systems can include:

- Continuous application integration and deployment (CI/CD)
- Management and automation of cloud infrastructure
- Configuration management and auditing
- Application performance monitoring
- Log and metrics aggregation
- Proof-of-concept implementation

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2018 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries
- DevOps services refined through helping thousands of customers
- 3,000+ hosting experts across Linux, Windows and VMware
- Five-time Microsoft Hosting Partner of the Year
- 700+ AWS technical certifications

“With Rackspace DevOps, we really solved a lot of problems that we were having initially, even though we were using these technologies. Rackspace DevOps was able to take over and make a reliable, predictable and scalable process that didn't require our time, which was more focused on product and feature development...a huge win for us.”

David Lieberman :: VP of Engineering , Omaze

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Maintenance Plans: Provides access to experienced engineers who deliver ongoing maintenance and change requests for these needs:

- Configuration management
- Infrastructure automation
- Software delivery pipelines
- Other Rackspace projects

Services Delivered Your Way

To help you on your DevOps journey, Rackspace offers these additional DevOps services:

DevOps – On Demand: A platform- and tools-agnostic offering with services available across a range of platforms (Dedicated, AWS, VMware®, OpenStack®, Hyper-V) using a diverse suite of technologies (Chef, Salt, DSC, Jenkins, TeamCity, Octopus Deploy, Bamboo, etc.). This platform is ideal for organizations that need infrastructure automation and CI/CD flows implemented.

DevOps – Maintenance Plan: Collaboration on changes to your environment, including expert advice and handling of infrastructure automation and CI/CD configuration change implementations. Ideal for organizations that need ongoing maintenance for their infrastructure automation and CI/CD projects, and for organizations not interested in investing internally on that expertise.

Pricing

Flexible pricing options to meet your unique requirements:

Set Fee Per Project: Suitable when you need cost certainty as a priority. Sometimes referred to as an outcome-based price.

Flexible Monthly Fee: When you have a number of projects to deliver and need flexibility to speed up and slow down, depending on the demands of the business, but are looking for consistency in delivery.

Daily Rate: Sometimes known as Time and Expenses, this option is for when you are looking for ultimate flexibility and are happy to take on additional risk.

Take the Next Step

Let's talk about how Rackspace professional services expertise helps you achieve your goals.

Learn more: www.rackspace.com/professional-services
Call: 1-800-961-2888