HKG5
Tseung Kwan O, Hong Kong

- 20 Years Hosting Experience
- Customers in 150+ Countries
- 3,000+ Dedicated Engineers Across Linux®, Windows®, & VMware®
- Hosting More Than 1/2 of Fortune’s Top 100 Companies
**FACILITY & SECURITY**
- Dedicated DC Space: 917 sq m
- 13.5 MW Total Utility Power
- Manned 24x7x365
- Biometric Scanners
- Video Surveillance
- Alarm System
- Key Card Access Required
- Laser Based Smoke Detection

**PRODUCTS & SERVICES**
- Colocation
- Network Security
- Dedicated Servers
- RackConnect® Global
- Private Cloud
- Public Cloud
- Managed Storage
  
**POWER & COOLING**
- 7.2 MW UPS Power Capacity
- Distributed Redundant N+1
- Diesel-Powered Generators w/ 2.25 MW Capacity each
- 12,000 Litre Fuel Tanks
- Over 1 MW of Cooling Capacity
- Double Interlocked Dry Pipe Pre-Action Sprinkler System

**CONNECTIVITY & INFRASTRUCTURE**
- Multiple Tier-1 Service Providers
- 10-Gigabit Ethernet Per Carrier
- Redundant Cisco 3-Tier LAN Architecture
- 7 Carriers Providing Fiber Based Connectivity to Site
- Redundant Cisco & ARISTA Routers
- BGP Multipath Route Optimization
- Cisco Switches for Aggregation, Distribution & Access Layer

**ACCESSIBILITY & MONITORING**
- Customers Retain Admin Control of Leased Servers
- Rackspace Retains Control of Networking Hardware
- Console Access Provided via SSH over VPN
- Centralised Facility Monitoring & Management System

**STANDARDS & COMPLIANCE**
Rackspace adheres to a broad range of information and security certifications & standards including:
- SSAE18 SOC1, SOC2, SOC3
- PCI DSS
- ISO27001
- ISO14001
- ISO9001