



# Rackspace Elastic Engineering for Microsoft 365

On-demand access to a team of Microsoft 365 email and productivity application experts that work with you to drive outcomes and continuously evolve your application environment.

It's no longer enough to just maintain your legacy email and productivity application. Today, businesses are under pressure to use modern applications and cloud technologies like Microsoft 365 email and productivity solutions to solve strategic problems, create market differentiation, build new revenue streams and decrease costs.

With the pace of innovation accelerating like never before, organizations need to transform how they manage complex legacy applications hosted on-premises while also operating modern applications in the cloud.

As organizations pursue this evolution, they need more than just support. They need help understanding how to scale their IT organization in an agile world, how to transform their application environments, and how to streamline their operating models. As IT organizations break down the traditional build and operate barriers and open up new possibilities to accelerate innovation, they need more than the traditional MSP models constrained to fit inside the boundaries of the past.

## Experts Dedicated to Your Success

Rackspace Elastic Engineering for Microsoft 365 provides you with direct access to a multidisciplinary pod. Your pod includes an engagement manager and lead application engineer, along with access to application-focused engineers who assist across the email and productivity solutions such as Data Loss Prevention, Cloud App Security and Identity Protection. All of these experts work as an extension of your team to shape your outcomes as you evolve with modern applications in a multicloud world.

There are no support tickets to submit and no SLAs to check. Elastic Engineering for Microsoft 365 allows you to simply work directly with your pod of multi-disciplinary and highly skilled experts as you would your own team. You'll have access to expert resources through flexible, easy-to-manage hours-based service tiers each month, so you can work collaboratively to set sprint-based projects and long-term goals that move your application environments and results forward.

Rackspace Elastic Engineering for Microsoft 365 supports a broad range of services, empowering businesses to implement multiple capabilities from Microsoft 365 solutions including, for example, Insider Threat Protection.

## About Rackspace Technology®

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- Microsoft-Certified Gold Partner
- Five-Time Microsoft Partner of the Year
- 2,350+ Microsoft certifications worldwide
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120+ countries



Gold Messaging  
Gold Cloud Productivity  
Gold Collaboration and Content  
Gold Business Applications  
Gold Communications

## Fanatical Experience®

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

## Key Features

Rackspace Elastic Engineering for Microsoft 365 offers the following:

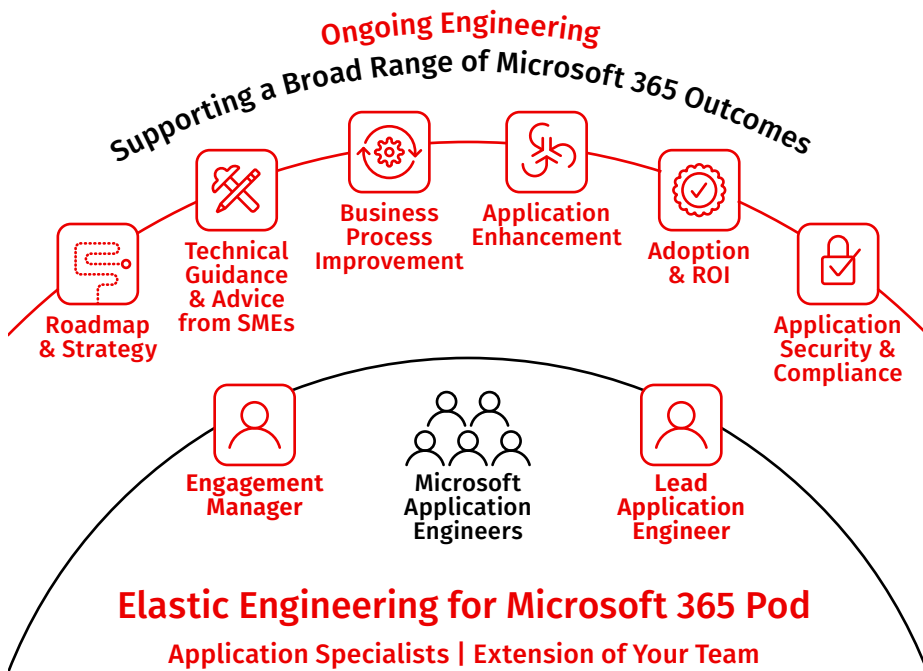
**“Do-with” approach:** Your pod works in an agile, sprint-based model alongside your team.

**Consistent teams:** No matter which tier of hours you choose, you’ll always work with the same team that knows you, your environment and your organization.

**Flexible, tiered pricing:** Purchase fractional access to your pod via straightforward, hours-based tiers which can be scaled up or down each month to align with your requirements.

**Multi-faceted skill sets:** Your pod consists of an engagement manager, architects and engineers working together as one unit.

**Accelerators:** Rackspace Technology creates platform tools and frameworks that can be used across all teams, so every customer benefits from the collective knowledge of every pod.



### Take the Next Step

Let's talk about how Rackspace Technology applications expertise helps you achieve your goals.

Learn more: [www.rackspace.com/office-365](http://www.rackspace.com/office-365)

Call: 1-800-961-2888