

Website Pricing

All prices on the Rackspace (UK) Web Site are exclusive of VAT.

The supply of web hosting services falls within the definition of telecommunications and is treated for VAT purposes differently to other supplies.

Where a supply is made to a person (either a business or a private individual) established outside of the EU, the place of supply is where the customer is established and therefore the supply is outside the scope of UK VAT and VAT is not charged.

Where a supply is made to a business established within the EU but in a different country to the supplier, the place of supply is where the customer is established. VAT is chargeable but, the customer will self-account for VAT as if it had made the supply itself, but will also recover the VAT on its own VAT return (assuming they are entitled to full VAT recovery).

Where a supply is made to an individual established within the EU but in a different country to the supplier, UK VAT would have to be charged by the supplier.

