San Jose, California

- 3,000+ Dedicated Engineers Across Linux®, Windows®, & VMware®
- 20 Years Hosting Experience
- Customers in 150+ Countries
- Hosting More Than 1/2 of Fortune’s Top 100 Companies
FACILITY & SECURITY

- Raised Flooring: 65,000 sq ft
- 9 MW Total Utility Power
- Manned 24x7x365
- Biometric Scanners
- Video Surveillance
- Alarm System
- Key Card Access Required
- Laser Based Smoke Detection

PRODUCTS & SERVICES

- Colocation
- Network Security
- Dedicated Servers
- RackConnect® Global
- Private Cloud
- Public Cloud
- Managed Storage & Backup

POWER & COOLING

- 5.4 MW UPS Power Capacity
- N+2 Redundancy
- Diesel-Powered Generators w/ 1,500 KW Capacity each
- 2 x 10,000 Gallon Fuel Tanks
- Over 17,000 Tons of Cooling Capacity, N+2 Redundancy
- Double Interlocked Dry Pipe Pre-Action Sprinkler System

CONNECTIVITY & INFRASTRUCTURE

- Multiple Tier-1 Service Providers
- 10-Gigabit Ethernet Per Carrier
- Redundant Cisco 3-Tier LAN Architecture
- 8 Carriers Providing Fiber Based Connectivity to Site
- Redundant Cisco & ARISTA Routers
- BGP Multipath Route Optimization
- Cisco Switches for Aggregation, Distribution & Access Layer

ACCESSIBILITY & MONITORING

- Customers Retain Admin Control of Leased Servers
- Rackspace Retains Control of Networking Hardware
- Console Access Provided via SSH over VPN
- Centralized Facility Monitoring & Management System

STANDARDS & COMPLIANCE

Rackspace adheres to a broad range of information and security certifications & standards including:

- SSAE18 SOC1, SOC2, SOC3
- PCI DSS
- ISO27001
- ISO14001
- ISO9001