SIN2
Queenstown, Singapore

• 3,000+ Dedicated Engineers Across Linux®, Windows®, & VMware®
• 20 Years Hosting Experience
• Customers in 150+ Countries
• Hosting More Than 1/2 of Fortune’s Top 100 Companies

rackspace technology.
### FACILITY & SECURITY
- Raised Flooring: 8,475 sq m
- 24 MW Total Utility Power
- Manned 24x7x365
- Biometric Scanners
- Video Surveillance
- Alarm System
- Key Card Access Required
- Laser Based Smoke Detection

### POWER & COOLING
- 12 MW UPS Power Capacity
- 2N Redundancy
- 12 Diesel-Powered Generators w/ 2,000 kVA Capacity each
- Full Loading Runtime (36 hours)
- Over 5,714 Tons of Cooling Capacity, N+1 Redundancy
- Double Interlocked Dry Pipe Pre-Action Sprinkler System

### PRODUCTS & SERVICES
- Network Security
- Dedicated Servers
- RackConnect® Global
- Private Cloud
- Public Cloud
- Managed Storage & Backup

### CONNECTIVITY & INFRASTRUCTURE
- Multiple Tier-1 Service Providers
- 10-Gigabit Ethernet Per Carrier
- Redundant Cisco 3-Tier LAN Architecture
- 6 Carriers Providing Fiber Based Connectivity to Site
- Redundant Cisco & ARISTA Routers
- BGP Multipath Route Optimization
- Cisco Switches for Aggregation, Distribution & Access Layer

### ACCESSIBILITY & MONITORING
- Customers Retain Admin Control of Leased Servers
- Rackspace Retains Control of Networking Hardware
- Console Access Provided via SSH over VPN
- Centralised Facility Monitoring & Management System

### STANDARDS & COMPLIANCE
Rackspace adheres to a broad range of information and security certifications & standards including:
- SSAE18 SOC1, SOC2, SOC3
- PCI DSS
- ISO27001
- ISO14001
- ISO9001

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