SHA3
Pudong District, Shanghai

- 3,000+ Dedicated Engineers Across Linux®, Windows®, & VMware®
- 20 Years Hosting Experience
- Customers in 150+ Countries
- Hosting More Than 1/2 of Fortune’s Top 100 Companies
Raised Flooring: 5,400 sq m
8 MW Total Utility Power
Manned 24x5 with Emergency Stand-by Weekend Personnel
Biometric Scanners
Video Surveillance
Alarm System
Key Card Access Required
Laser Based Smoke Detection

Network Security
Dedicated Servers
RackConnect® Global
Private Cloud
Public Cloud
Managed Storage & Backup

4 MW UPS Power Capacity
2N Redundancy
4 Diesel-Powered Generators w/ 1,800 kVA Capacity each
Full Loading Runtime (24 hours)
Over 1,645 Tons of Cooling Capacity, N+1 Redundancy
Double Interlocked Dry Pipe Pre-Action Sprinkler System

Multiple Tier-1 Service Providers
10-Gigabit Ethernet Per Carrier
Redundant Cisco 3-Tier LAN Architecture
8 Carriers Providing Fiber Based Connectivity to Site
Redundant Cisco & ARISTA Routers
BGP Multipath Route Optimization
Cisco Switches for Aggregation, Distribution & Access Layer

Customers Retain Admin Control of Leased Servers
Rackspace Retains Control of Networking Hardware
Console Access Provided via SSH over VPN
Centralised Facility Monitoring & Management System

Rackspace adheres to a broad range of information and security certifications & standards including:
- SSAE18 SOC1, SOC2, SOC3
- PCI DSS
- ISO27001
- ISO14001
- ISO9001

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