



Microsoft 365 at Rackspace Technology

Microsoft 365 Business and Enterprise Solutions with Expert Support.

With Microsoft® 365, you get a complete, intelligent solution that empowers your employees to create and collaborate securely. You get Office 365™, Windows® 10 and Enterprise Mobility + Security, plus — when you purchase Microsoft 365 through Rackspace Technology — you get an integrated solution backed by always-on support and expertise from Rackspace Technology.

Rackspace Technology is the trusted Microsoft partner for organizations transitioning their productivity applications to the Microsoft Cloud. If you're concerned about meeting security requirements, Rackspace Technology specialists can work with you to determine your security posture and identify how Microsoft 365 can improve it.

Experts Dedicated to Your Success

Rackspace Technology has deep expertise and years of experience designing, deploying and managing Microsoft productivity solutions across platforms. Microsoft specialists can help your organization get more out of Microsoft 365 with assistance every step of the way — including migration, deployment, daily administrative support, long-term strategic planning and roadmap guidance.

Key Features

Rackspace Technology helps organizations to better plan, migrate, deploy, administer and use Microsoft 365 across their organization. Rackspace Technology expertise, matched by industry-leading support, helps you decrease your IT management burden, while securely increasing productivity and adoption for greater ROI.

Whether your organization is large or small, Rackspace Technology offers full-featured Microsoft 365 packages to fit your specific needs.

Microsoft 365 at Rackspace Technology Includes:

- **Office 365:** This cloud-based suite of enterprise-grade email and productivity applications includes Exchange™, SharePoint®, Teams and the Microsoft Office suite of applications.
- **Advanced Threat Protection:** Safeguard your organization with this real-time cloud-based email filtering service that offers robust zero-day protection from malware and viruses.
- **Web-Based Access:** Collaborate across your network with anywhere-access to applications, including Word®, Excel®, SharePoint, OneDrive®, Teams and StaffHub.
- **Device and Identity Management:** Centrally manage single-sign-on across devices and securely manage apps and data on iOS, Android and Windows. Plus, custom-tailor access to corporate data based on device compliance, location and application sensitivity.
- **Compliance:** Protect your data while addressing regulatory compliance standards such as HIPAA-Business Associate Agreement, FISMA Authority to Operate, SAS 70/SSAE16 assessments, EU Model Clauses, EU Safe Harbor and ISO 27001 certification.
- **Security:** Protect data, user identities, email and mobile access through a suite of features that includes encryption, data loss prevention, anti-spam and anti-malware protection.

About Rackspace Technology®

Rackspace Technology Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- 2,600+ certified technical experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120+ countries
- Five-time Microsoft Hosting Partner of the Year
- Over 1,500 Microsoft certifications worldwide
- 150+ MCSA certified staff in 365

Fanatical Experience®

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Key Benefits

Achieve More Together: Create, connect and collaborate with people, inside and outside your company.

Anywhere Productivity: Enable your people to be productive anywhere, on their favorite devices.

Always-on Security: Help protect your data and devices from one simple dashboard that is always up to date.

Simplified for Business: Manage all your IT services in one place and minimize administrative duties so you can focus on what matters: your business.

Services Delivered Your Way

Unlimited Support: Get 24x7x365 access to award-winning Rackspace Technology support via chat, phone or ticket from a team of productivity specialists.

Multiple Migration Options to Choose From: Manage your own migration via the Rackspace Technology self-service migration tool, or let a dedicated team of Rackspace Technology specialists help you plan and perform your email data migration.

Access to Top-tier Microsoft 365 Experts: Backed by hundreds of Microsoft Certified Professionals and over 150 365 MCSA certified staff, Rackspace Technology can help you get the most from your Microsoft 365 investment.

Office 365 and Microsoft 365 Price and Compare: Business

	Exchange Email Only			Exchange Email + Productivity		Exchange Email + Productivity + Windows 10	Office Applications
	Office 365 Exchange Essentials	Office 365 Exchange Online Plan 1	Office 365 Exchange Online Plan 2	Microsoft 365 Business Basic	Microsoft 365 Business Standard	Microsoft 365 Business Premium	Microsoft 365 Business Apps
<p>✓ = Included ✗ = Not Included</p> <p>✚ = Add-Ons Available</p>							
Description	A budget-friendly Exchange solution, with online, mobile and Outlook access to Exchange email, contacts and calendars.	Full-featured Exchange with 50GB mailboxes, discovery capabilities and email archiving, for unlimited users.	All of the features of Exchange Online Plan 1, plus 100GB of storage, data loss prevention and advanced security and compliance functions.	Exchange email, instant messaging, SharePoint and Office Online, for fewer than 300 users.	All the features of Business Basic, plus the full Office suite.	All the features of Business Standard, plus Windows 10 Professional subscription, mobile device and app management, and advanced threat protection for fewer than 300 users.	Full desktop, online and mobile versions of Office (Word, Excel, PowerPoint, Outlook and OneNote).
Cost <small>All accounts start with a 14-day free trial, plus no long-term contracts required, but available for additional cost savings.</small>	Per User/Month \$4.70 (annual commitment) or \$5.00 (month-to-month)	Per User/Month \$7.50 (annual commitment) or \$9.00 (month-to-month)	Per User/Month \$11.00 (annual commitment) or \$13.20 (month-to-month)	Per User/Month \$9.60 (annual commitment) or \$11.50 (month-to-month)	Per User/Month \$15.00 (annual commitment) or \$18.00 (month-to-month)	Per User/Month \$25.14 (annual commitment) or \$30.17 (month-to-month)	Per User/Month \$8.00 (annual commitment) or \$9.96 (month-to-month)
Maximum Users	300	Unlimited	Unlimited	300	300	300	300
Office Applications <small>Install the latest Office on up to 5 PCs/Macs, 5 tablets and 5 phones per user.</small>	✗	✗	✗	✗			
Collaboration Services <small>Improve team collaboration with shared team sites, online meetings, chat, calls and more.</small>	✗	✗	✗				✗
Unlimited 24x7x365 Support <small>Get help for any question or issue, no matter how big or small.</small>	✓	✓	✓	✓	✓	✓	✓
Cutover Email Migrations to Office 365 (up to 250 users) <small>Included with an annual commitment. Let us help you plan and execute your migration to Office 365.</small>	✓	✓	✓	✓	✓	✓	✗
Access to Top-Tier Office 365 Experts <small>With hundreds of Microsoft Certified Professionals on staff, we're ready to help you get the most from Office 365.</small>	✓	✓	✓	✓	✓	✓	✓
Rapid Managed Escalation <small>We'll work directly with Microsoft to resolve your problems quickly.</small>	✓	✓	✓	✓	✓	✓	✓
Active Directory Integration <small>Manage user credentials and permissions seamlessly.</small>	✓	✓	✓	✓	✓	✓	✗
Exchange Email Storage <small>Enjoy business-class email, contacts and calendar.</small>	15GB Per Mailbox	50GB Per Mailbox	100GB Per Mailbox	50GB Per Mailbox	50GB Per Mailbox	50GB Per Mailbox	✗
OneDrive Storage <small>Store files and access them from any device, anywhere.</small>	✗	✗	✗	1TB Per User	1TB Per User	1TB Per User	1TB Per User
Office Online <small>Use Word, Excel and PowerPoint from your browser.</small>	✗	✗	✗	✓	✓	✓	✓
eDiscovery <small>Archive, search, analyze and package information for legal requests.</small>	✗	In-Place eDiscovery	Litigation Hold In-Place Hold In-Place eDiscovery	In-Place eDiscovery	In-Place eDiscovery	In-Place eDiscovery	✗
Archiving for Exchange Online-Based Mailboxes <small>Store, preserve and safeguard your email data.</small>	✗	✗	✓	✗	✗	✓	✗

Office 365 and Microsoft 365 Price and Compare: Business

	Office 365 Exchange Essentials	Office 365 Exchange Online Plan 1	Office 365 Exchange Online Plan 2	Microsoft 365 Business Basic	Microsoft 365 Business Standard	Microsoft 365 Business Premium	Microsoft 365 Business Apps
Windows Enterprise	+	+	+	+	+	Windows Professional Upgrade Rights	+
Device & App Management	+	+	+	+	+	Microsoft Intune	✗
Azure Active Directory	+	+	+	+	+	Azure Active Directory P1	✗
Data Loss Prevention Address email security compliance, without hindering productivity.	✗	+	✓	+	+	✓	✗
Azure Information Protection Plan (AIP) Classify, label and protect your documents and emails.	+	+	+	In-Place Discovery	+	✓	✗
Email Archiving Unlimited, enterprise-class email storage and retention.	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	✗
MS Defender for Office 365 P1 Protect your mailboxes, files, storage and apps against advanced threats.	✗	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	✓	✗
MS Defender for Office 365 P2 Keep your organization safe with intelligent data analysis to identify and respond to suspicious activity quickly.	✗	+	+	+	+	+	✗
Cloud App Security Identify and combat cyberthreats with analytics.	+	+	+	+	+	+	✗
Schedule & Task Management PowerApps, and Power Automate (Limited Use Rights)	+	+	+	✓	✓	✓	✗
PowerBI Professional Connect to hundreds of data sources, and visualize all your data with live dashboards and reports. Then share insights across your organization to fuel intelligent action.	+	+	+	+	+	+	+
Audio Conferencing Enable attendees to join from any telephone via a local access number, in addition to single-touch join on PC, smartphone, and browser.	✗	✗	✗	+	+	+	✗

Office 365 and Microsoft 365 Price and Compare: Enterprise

	Office 365 Enterprise E1	Office 365 Enterprise E3	Office 365 Enterprise E5	Microsoft 365 E3	Microsoft 365 E5	Office 365 F3	Microsoft 365 F3	Microsoft 365 Enterprise Apps
eDiscovery Archive, search, analyze and package information for legal requests.	eDiscovery Center In-Place eDiscovery	eDiscovery Center Litigation Hold In-Place Hold In-Place eDiscovery eDiscovery Case Holds	eDiscovery Center Litigation Hold In-Place Hold In-Place eDiscovery eDiscovery Case Holds	eDiscovery Center Litigation Hold In-Place Hold In-Place eDiscovery eDiscovery Case Holds	eDiscovery Center Litigation Hold In-Place Hold In-Place eDiscovery eDiscovery Case Holds	✗	✗	✗
Archiving for Exchange Online-Based Mailboxes Store, preserve and safeguard your email data.	+	✓	✓	✓	✓	+	+	✗
Windows Enterprise	+	+	+	Windows Enterprise E3	Windows Enterprise E5	+	Windows 10 Enterprise	+
Device & App Management	+	+	+	Enterprise Mobility + Security E3	Enterprise Mobility + Security E3	+	Enterprise Mobility + Security	✗
Azure Active Directory	+	+	+	Azure Active Directory Premium P1	Azure Active Directory Premium P2	+	Azure Active Directory Premium P1	✗
Data Loss Prevention Address email security compliance, without hindering productivity.	+	✓	✓	✓	✓	+	+	✗
Azure Information Protection Plan (AIP) Classify, label and protect your documents and emails.	+	Azure RMS included. Full AIP: \$3.00	✓	✓	✓	+	+	✗
Email Archiving Unlimited, enterprise-class email storage and retention.	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	\$3.00 Per User/Month	✗
MS Defender for Office 365 P1 Protect your mailboxes, files, storage and apps against advanced threats.	\$3.00 Per User/Month	\$3.00 Per User/Month	✓	\$3.00 Per User/Month	✓	\$3.00 Per User/Month	\$3.00 Per User/Month	+
MS Defender for Office 365 P2 Keep your organization safe with intelligent data analysis to identify and respond to suspicious activity quickly.	+	+	✓	+	✓	+	+	✗
Cloud App Security Identify and combat cyberthreats with analytics.	+	+	+	+	✓	+	+	✗
Schedule & Task Management (Limited Use Rights) Microsoft StaffHub, PowerApps, and Flow.	+	+	+	✓	✓	✓	✓	✗
PowerBI Professional Connect to hundreds of data sources, and visualize all your data with live dashboards and reports. Then share insights across your organization to fuel intelligent action.	+	+	✓	+	✓	+	+	+
Audio Conferencing Enable attendees to join from any telephone via a local access number, in addition to single-touch join on PC, smartphone, and browser.	+	+	✓	+	✓	+	+	✗