

# Microsoft 365 Cloud Backup

Enjoy a simple approach to protecting and restoring your data.

Microsoft 365 Cloud Backup provides a quick, seamless way to restore lost data exactly as it was and where it was, allowing employees to get back on track and stay productive.

Office 365 offers geo-redundancy to protect against data loss, but this only applies for events related to a data center. And while solutions like Online Archiving can provide an additional line of protection, they require expertise, additional cost and time to recover data.

Microsoft 365 Cloud Backup offers data protection outside of these events, such as recovering an accidentally deleted file, and is easy to setup and use with a single-click restore.

## Key Benefits

**Easy setup with nothing to install:** Auto-discovery of mailboxes, SharePoint sites and OneDrive for Business accounts makes setup and subscribing a snap.

**Fast search and one-click restore:** Find lost data lightning-fast and restore to their original location with a single click, without file overwrites.

**A fixed cost with no predefined storage limit:** Up to six snapshots daily and no data caps or overages for Exchange, SharePoint or OneDrive for Business.

**No predefined retention limit:** No matter how long you need data backed up, Cloud Backup does it for one fixed price for the duration of the active account.

**Automatically add to backup:** By default, Cloud Backup will automatically add new mailboxes and SharePoint/OneDrive users. You can also choose to be alerted to new users and add as desired.

## What Gets Backed Up

The following objects are backed up and can be restored in a variety of ways:

### Exchange Online

- Individual and shared mailboxes (emails, calendars, contacts, tasks, notes, journals, Office 365 Archive)
- Public folders

### SharePoint Online

- Site collections
- Subsites, including classic team sites
- Lists (generic list, document library, events, picture library, tasks, announcements, contacts, links)
- Files and associated metadata for all file formats, including OneNote (filetype, filename, size, author, modified date, versions)

### One Drive for Business

- All files and formats (including OneNote) and associated metadata: Filetype, filename, size, author, modified date, versions

## About Rackspace Technology

Rackspace Technology® is your trusted partner across cloud, applications, security, data and infrastructure.

- 3,200+ certified technical experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120+ countries
- 2,700+ Microsoft certifications
- Microsoft Solutions Partner

## Fanatical Experience®

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

## Office 365

- Group Mailbox
- Group Calendar
- Group Files
- Group Notebook

## Microsoft Teams

- Teams files
- Standard and private channels, files, and posts, including private channel membership.

## Archiving vs Backup

	Backup	Archiving
<b>What it provides</b>	Backup for Microsoft 365 provides organizations with an easy-to-use tool to recover critical business data that have been permanently deleted from Exchange, OneDrive, SharePoint, and Microsoft Teams.	Email Archiving provides retention for all sent/received emails and powerful search and discovery tools to quickly find and access emails within an organization's Exchange accounts.
<b>Value proposition</b>	Multiple automated daily backups.	A separate location to store and/or secure data.
<b>Strengths</b>	Protects data and productivity by quickly restoring lost data.	May meet some compliance requirements.
<b>Limitations</b>	Limited to Microsoft 365 data.	Does not store a separate instance of data, so is not designed to restore lost data.
<b>Key for</b>	Restore deleted or corrupted mailboxes, files, projects, workspaces.  Unlimited, simple backup of entire tenant.	Retention of all sent/received email for compliance and search.  Unlimited, tamper-proof retention of all emails.
<b>Cost/complexity</b>	Low/low	Medium/medium

## Take the Next Step

Let's talk about how Microsoft 365 expertise at Rackspace Technology helps you achieve your goals.

1-800-961-2888

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