FTI CONSULTING

FTI brought on Rackspace to help them migrate over 100 terabytes of data to AWS and to leverage the Rackspace domain expertise around cloud environments.

BUSINESS

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes.

CHALLENGES

FTI Consulting sought an agile, secure cloud solution to which it could migrate its constantly increasing on-premises data.

SOLUTIONS

Managed Cloud, Migration, Public Cloud

PRODUCTS

Amazon Web Services (AWS)

OUTCOME

FTI Consulting experienced more robust security control over data stored on the cloud, shorter sales cycles and faster resource provisioning.

rackspace.

FTI Consulting

FTI Consulting is an independent global business advisory firm dedicated to helping organizations manage change, mitigate risk and resolve disputes: financial, legal, operational, political and regulatory, reputational and transactional. Individually, each practice is a leader in its particular field, staffed with experts recognized for the depth of their knowledge and a track record of making an impact. Collectively, FTI Consulting offers a comprehensive suite of services designed to assist clients across the business cycle – from proactive risk management to the ability to respond rapidly to unexpected events and dynamic environments.

Because FTI Consulting handles massive amounts of sensitive data for its clients, security has always been of the utmost concern. And, because the modern security landscape for businesses is constantly changing and becoming more complex, it became more difficult for FTI to stay ahead of the curve and serve their clients best, especially in event-driven situations.

> *They ultimately decided on Rackspace because of the MSP's extensive AWS expertise and global footprint, matching FTI Consulting's global reach.*

The time and cost related to these updates resulted in FTI Consulting researching an alternative solution. They quickly decided the best move was migrating their workloads to the AWS Cloud, which offered the breadth of services that FTI was seeking. Additionally, AWS provided the enhanced agility FTI Consulting wanted to incorporate into their operations. With that in mind, FTI Consulting wanted to streamline their movement to the cloud but wanted a partner with AWS proficiency to perform the migration in-house.

An extension of the team

FTI Consulting was looking for a single managed service provider (MSP) to manage everything from the initial planning stage through post-migration monitoring and management. They ultimately decided on Rackspace because of the MSP's extensive AWS expertise and global footprint, matching FTI Consulting's global reach.

Rackspace migrated and modernized FTI Consulting's SQL Server workloads, starting with the data that was not actively needed at the time, to limit downtime and make the migration as seamless as possible. The data was migrated to Amazon S3 buckets and then moved as necessary within the cloud.

FTI Consulting's SQL Server databases are now hosted across several AWS Regions, including the U.S., Ireland and Brazil, which helps keep their environments secure, compliant and highly available at all times. In addition to helping them meet compliance requirements, this also reduces latency for employees and global customer base.

Better serving clients

As part of their migration, FTI Consulting was able to consolidate 10 SQL Server instances from their legacy environment to just one cluster on AWS. Rackspace helped FTI Consulting dramatically reduce the time it takes to provision new resources. This has helped the company align more with the on-demand nature of their clients. By leveraging the AWS Global Infrastructure, FTI Consulting could more easily meet data sovereignty-related compliance requirements and give employees and customers low-latency access to critical applications from almost anywhere.

FTI Consulting was consequently also able to implement more robust security measures that could scale as their environment evolved. The company can now archive old cases, which they weren't able to

do proactively on-premises, thus helping improve organization and efficiency and achieve data governance in the EU. FTI Consulting became well prepared to assist clients in meeting EU General Data Protection Regulation (GDPR) compliance requirements.

FTI Consulting's goal became to be HITRUST certified and 100% on the cloud, and Rackspace was a critical partner in helping them reach that milestone.

> *Rackspace helped FTI Consulting dramatically reduce the time it takes to provision new resources. This has helped the company align more with the on-demand nature of their clients.*

rackspace

ABOUT RACKSPACE

Rackspace is the #1 provider of IT as a service, in today's multi-cloud world. We deliver certified expertise and integrated managed services across public and private clouds, managed hosting and enterprise applications. Because Rackspace partners with the leading technology providers, including Alibaba®, AWS, Google, Microsoft®, OpenStack®, Oracle®, SAP® and VMware®, we are uniquely positioned to provide unbiased advice on the technologies that will best serve each customer's specific needs. Rackspace was named a leader in the 2017 Gartner Magic Quadrant for Public Cloud Infrastructure Managed Service Providers, Worldwide and has been honored by Fortune, Glassdoor and others as one of the best places to work. Based in San Antonio, Texas, Rackspace serves more than 150,000 business customers, including a majority of the Fortune 100, from data centers on five continents.

Learn more at www.rackspace.com or call us at **1-800-961-2888**.

PUB-CCS-FTI_Consulting-9685

FEBRUARY 8, 2018