

December 17, 2020

Rackspace Hosting
1 Fanatical Pl, San Antonio, TX 78218

The purpose of this letter is to confirm HITRUST's receipt and acceptance of an assessment object submitted by Rackspace Hosting ("the Organization") on December 16, 2020 ("the Current Submission"), titled "Rackspace Hosting". HITRUST® is currently performing a quality assurance review of the Current Submission. As we have not yet completed our quality assurance review, we cannot at this time indicate whether the Organization's forthcoming HITRUST CSF® report will be issued as a Validated Report with Certification.

You are free to share this letter with stakeholders who are interested in the status of your HITRUST CSF certification effort.

Additional information on the HITRUST CSF Assurance Program can be found on the HITRUST website at <https://hitrustalliance.net/csf-assurance/>.

Regards,

