

Microsoft Exchange from Rackspace vs. Google Apps Premier Edition

Side-by-Side Feature Comparison

Feature	Microsoft Exchange	GAPE
Desktop Email		
Compose, send, receive, and forward email	✓	✓
Email formatting and spell check	✓	✓
Encrypting mail within the organization	✓	✓
Digitally signs email	✓	
Delegating mailbox access	✓	
Message tracking	✓	✓
Spam control	✓	✓
Virus control	✓	✓
Disaster recovery via transaction logging	✓	
Integrated centralized directory services	✓	
Postmarks	✓	
Delay message delivery	✓	
Delivery receipt	✓	
Read receipt	✓	
Signatures	✓	✓
Voting buttons	✓	
Folders	✓	
Folders within folders	✓	
Search within folders	✓	
Sort	✓	
Share folders	✓	
Tags/Categories	✓	✓
Labels associated with multiple emails		✓
Flag emails for follow-up	✓	
Maximum message size >= 50MB	✓	

Search message by read/unread status	✓	✓
Full desktop email client integration	✓	
Offline mode	✓	✓
Mark as read	✓	In Labs
Filtering	✓	
Outlook® 2010 and upgrades for licensed users	✓	
Entourage® 2008 and upgrades for licensed users	✓	
Out of office assistant	✓	
Regional settings (select language, dates, and time zone)	✓	✓
Set storage restrictions on an individual mailbox	✓	
10GB mailboxes	✓	✓
25GB mailboxes		✓
Enable advertisements		✓
Archiving	✓	✓
Archiving for the life of your email	✓	
Conversation threads	✓	✓
Inbox preview	✓	In Labs
Productivity Tools		
Task lists	✓	✓
Tasks lists integrate with email	✓	✓
Task lists integrate with calendars	✓	✓
Prioritize tasks	✓	✓
Sort tasks	✓	✓
Keyboard shortcuts	✓	✓
Recurring tasks	✓	
Task reminders	✓	
Search task lists	✓	
Assign tasks to contacts	✓	
Share task lists	✓	

Delegate task lists	✓	
Import task lists	✓	✓
Export task lists	✓	
Back up task lists	✓	
Sync task lists	✓	
Notes	✓	
Share notes	✓	
Delegate control of notes	✓	
Journaling	✓	
Organizational forms	✓	In Labs
RSS integration	✓	
Public folders	✓	
Server-side rules and alerts	✓	
Programmable/Customizable through APIs	✓	✓
Single sign-on		✓
Calendar and Contacts		
Scheduling Assistant: attendees, rooms, and resources	✓	✓
Personal, shared, and public calendars	✓	✓
Updates calendar with changes	✓	✓
RSVP to meetings	✓	✓
Contact list/address book	✓	✓
Contact list search	✓	✓
Scheduling with groups	✓	
Fully customizable contact list and display	✓	
Offline address book	✓	
Delegate control to contacts	✓	
Delegate control to calendar	✓	✓
Import/Export contacts	✓	✓
Share contact lists with no additional installs	✓	

Distribution lists and groups	✓	✓
One-click holiday inclusion	✓	
Display multiple time-zones simultaneously in calendar	✓	
Map contact address	✓	
Add contact picture	✓	
Picture ID with BlackBerry®	✓	
Separate first and last name fields	✓	
Sync contacts & calendars with birthday/anniversary dates	✓	
Store digital IDs to send encrypted data	✓	
Add a business card to contact list	✓	
Track all Outlook items related to a contact	✓	
Mobile		
Use with BlackBerry, iPhone®, Windows Mobile® devices	✓	✓
BlackBerry two-way sync of mail, calendar, contacts, notes, and tasks	✓	
BlackBerry Enterprise Server (BES) without a connector	✓	
iPhone two-way sync of mail, calendar, notes, and tasks	✓	
Windows Mobile two-way sync mail, calendar, notes, and tasks	✓	
Remote wipe supported for BlackBerry, iPhone, and Windows Mobile devices	✓	
Contact groups available on mobile device	✓	
Full BlackBerry support	✓	

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